

NQUTHU MUNICIPALITY  
2015/16 ANNUAL REPORT

2015/ 2016  
NQUTHU LM

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#### A. Message by the Administrator

The financial year of 2015/16 has been good and bad year to our municipality. Nquthu Municipality has managed to achieve 85% of the programmes that were planned for the financial year and we are proud to announce that the municipality is stable in terms of municipal finances. This shows that our administration is under good hands, as the politicians we are grateful for such performance. The municipality experienced the horrific tragedy of losing the chairperson of the municipal public accounts committee who died after a short illness. This was a shock to everyone including the community.

Our commitment is to serve the public, working harder and to direct our resources into endeavors to address unemployment, inequality and poverty is yet our precedence. This is perceived by the number of young people assisted by the Council with registration fees to various tertiary institutions, skills and capacity building sessions to the unemployed youth. Community organizations have been funded through our socio-economic development programs.

I believe this Annual Performance Report portrays the extent to which the municipality has responded to the expectations of the communities, based on the Council approved Integrated Development Plan of the period under review. It is presented in such a manner that community can contemplate the service rendered by the Council versus the budgeted allocated.

It is our desire to achieve clean audit in this financial year 2015/16, since this is a National operation by all the municipalities, but we have set ourselves a solid footing by achieving this operation in the 2014/15 financial year audit. It is our desire to sustain the clean audit outcome through the coming years.

Once more time the credit must be awarded to the Councilors, Officials and all stakeholders even the community for their significant role in ensuring conveying of services and safeguarding of the resources.

If we maintain this standard I am certain Nquthu would never be the same again

I thank you

.....

Administrator: Mr. D. Vilakazi

## A. Foreword by the Municipal Manager

Municipal Manager: BP GUMBI



This report is one of the many tools used by the Municipality to communicate with stakeholders about the municipal performance, on financial and non- financial matters for the year under review. The Municipal Annual Performance Report is compiled annually in compliance with Local Government Municipal Legislations.

The report mirrors the performance of the Council to its electorates. At this point, we are pleased to delineate that we have obtained an unqualified audit opinion from a clean audit opinion and this give us the challenge as we have regressed from clean audit. We hope that we will be able to improve in the next financial year. It is a result of productiveness and dedication to serve the public with integrity by both Councilors and Officials. It is therefore our gratitude to sustain the Clean Audit Opinion in this financial year as the municipality has set a base of a concrete delivery in the implementation of the municipal targets even though some of the targets were not achieved due to many objections from the Service Provider; but the municipality still aims at achieving the best for this financial year.

Nquthu municipality is proud to say that the backlog of basic services has declined due to number of projects that have been delivered to the local communities. This includes delivery in water, sanitation, electrification, access roads and Local Economic Development programmes.

In conclusion, I take this opportunity to express my sincere gratitude to all role players who contributed positively towards good governance of the municipality, more especially the political

leadership, municipal officials, ward committees and our public at large. I still believe that Nquthu can do more on championing service delivery.

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BP GUMBI

Municipal Manager

## 1. CHAPTER 1: INTRODUCTION AND OVERVIEW

### 1.1 INTRODUCTION

Nquthu Local Municipality Annual Report which encompasses of the Annual Performance Report is compiled in terms of Section 121 (1) of the Municipal Finance Management Act No.56 of 2003 and Section 46 of the Municipal Systems Act No.32 of 2000, a municipality, including its entity, is required to prepare an annual report and an annual performance report for the year-end review.

The purpose of the annual report is to provide a record of the activities of the municipality and its entity, and a report on performance against the budget for that financial year with the aim of promoting accountability to the local community for the decisions made by the municipality and its entity. The annual performance report on the other hand reflects the performance of the municipality and its service providers during the financial year, comparison of performance of the current and previous financial years and measure taken to improve performance. The municipality' 2015/16 annual report provides a true, honest and accurate account of the set performance and financial goals, the extent to which they were met, the resultant successes and the challenges that were experienced in pursuance thereof.

### 1.2 OVERVIEW

Nquthu is a Category B municipality established in 2000 as one of the four local municipalities that constitute the UMzinyathi District Municipality. It is located along the north eastern boundary of the district and is boarded by the following municipalities:

eMadlangeni and Abaqulusi municipalities on the north;

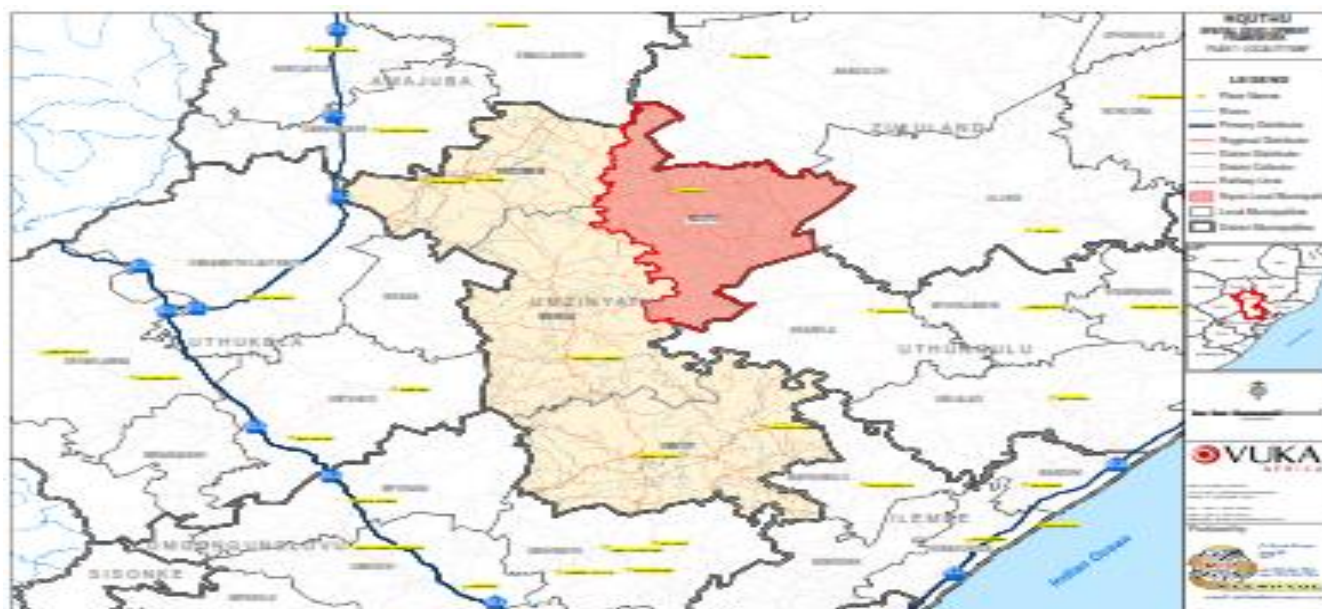
Ulundi Municipality on the east;

Nkandla Municipality on the south; and



Msinga and Endumeni Municipalities to the west as shown in Figure 1 below:

Figure 1: Regional Context



Nquthu Municipality covers an area of approximately 1451km<sup>2</sup>, and is predominantly rural in nature with expansive low-density rural settlements being one of the major features. Nquthu has a total population of 165 307, with the community spread unevenly among the 17 municipal wards with the majority being resident within the 9 traditional authority areas.

Nquthu Town, and Nondweni to a limited extent, are the only notable urban centres within the municipality. Nquthu is composed of nine Traditional Council areas namely, Sizamile, Jama, Khiphinkunzi, Emandleni, Mbokodebomvu, Vulindlela, Mangwe-Buthanani, Molefe and KwaZondi. The area is divided into 17 municipal wards with 34 Councillors.

Primary access to Nquthu Municipality is through R68 linking Ulundi and Newcastle/ Dundee. Another important Provincial road that runs through the municipality is the R33, passing through the northern areas, passing east of Nondweni before linking Vryheid with the R68.

The town of Nquthu is a small but stable urban area that has established itself as the primary commercial, administrative and service centre for the Municipality as a whole. The town is an old Japie Uys town established in terms of Proclamation 67 of 1983. The majority of the land in Nquthu is under Ingonyama Trust land and the municipality does not have any land

registered under its own name. The municipality is about to conclude a process towards the transfer of state land under its name.

Nquthu town is strongly linked to the surrounding towns of Dundee, Melmoth, Vryheid and Newcastle. Nquthu serves as a provincial administrative centre, with offices of the Departments of Education, Agriculture and Environmental Affairs, Works, Health, Justice and Welfare, Department of Transport, Safety and Security (SAPS), Post Office, as well as a variety of social infrastructure. Nquthu is located in at the crossroad of provincial roads, this place the node at a strategic position as an economic powerhouse and has the potential of growing as a Service Support Hub. Additional potential lies in the development and improvement of the commercial and property sector.

Land use in Nquthu is primarily agriculture, mainly dryland subsistence, where people keep livestock and grow crops such as maize and beans.

### 1.3 DEMOGRAPHIC TRENDS AND CHARACTERISTICS

According to the 2011 Census data, UMzinyathi DM has the population of 510 838 which shows a steady increase compared with the 2001 figures. The population per municipality in the uMzinyathi DM is broken down as follows:

**TABLE: Total Population**

Local Municipality	Population	% of Total	Households
Endumeni	64,865	12% of the district	16,851
Nquthu	165 307	32.4% of the district	31 612
Msinga	177,576	35% of the district	37,724
Mvoti	103,093	20.2% of the district	27 282
Umzinyathi	510,838	5% of the province	113 469

(Source: Stats SA: 2011 Census)

Figure 2 provides comparative population as per age within Nquthu area.

Approximately 42% of the population are 14 years and younger, while 53% of the population are aged between 15 and 64 years and 5.1% people with 65+. This indicates a youthful

population which places pressure on the need for education and social facilities. These figures follow the general trend for the populations in the uMzinyathi DM municipalities.

Figure 3: Shows Age Structure for 2001 and 2011 Stats SA

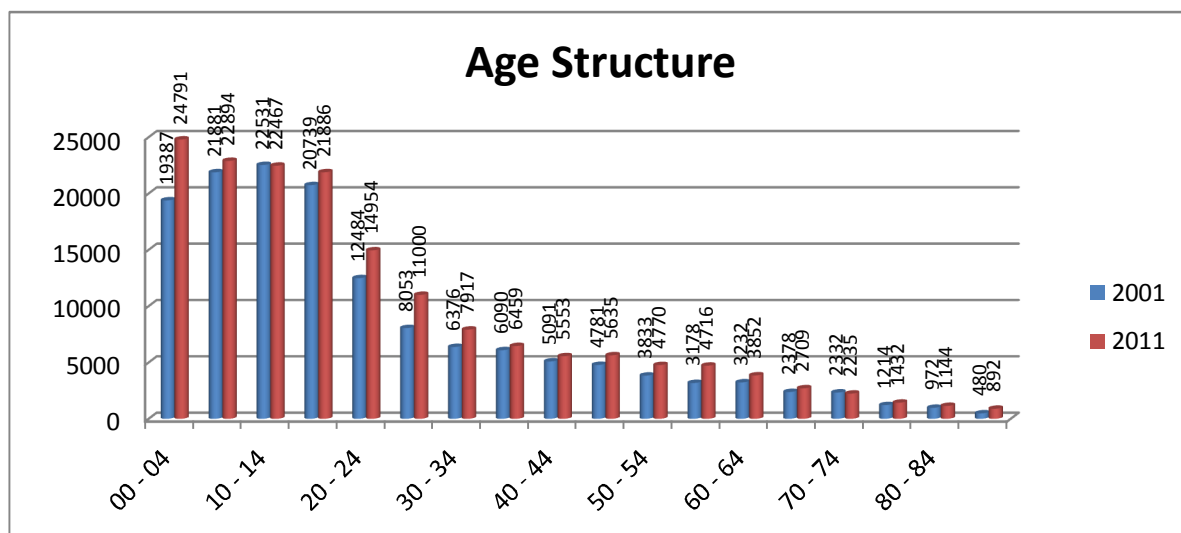


Figure 3: Reflects the population race groups

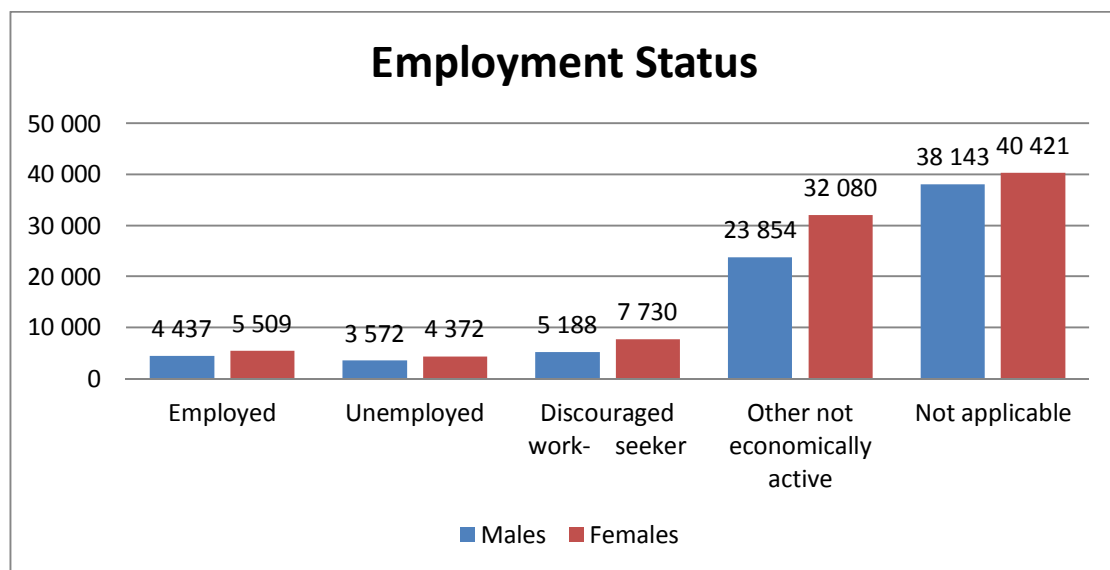
Nquthu consists of a large rural population (over 90%), with less than 10% of its people living in the semi-urban areas of Nquthu Town (3.44% living in Nquthu Town), Nondweni, Isandlwana and Ngolokodo. Roads and storm water in these rural areas are in a poor condition. This places enormous pressure on the delivery of services.

MUNICIPALITY	BLACK	COLOURED	INDIAN / ASIAN	WHITE	OTHER
UMzinyathi	96.6%	0.5%	1.3%	1.4%	0.1%
Endumeni	83.9%	2.6%	5.9%	0.4%	0.4%
Nquthu	99.7%	0.1%	0.1%	0.1%	0.1%
Msinga	99.6%	0.1%	0.1%	0.1%	0.1%
Mvoti	94.6%	0.8%	2.2%	0.2%	0.2%

(Source: Stats SA: 2011 Census)

The population of Nquthu is distributed throughout the Municipality comprising 17 Wards, although the southern areas are less densely populated due to the topography. The highest numbers of residents are settled in wards 1, 3, 10, 11 and 15 however ward 6 has the least population.

Figure 4: Reflects the Economic growth



(Source: Statistics SA Census, 2011)

Employment levels are exceptionally low with only 9 946 of the economically active population being employed. Of the total population, 55 954 are not economic active as this include people with disability, school children and pensioners while 12 918 are discouraged work seekers and the rest of the potential labour force is not economically active (students, housewives etc). With such high unemployment the dependency levels are also very high and it is estimated that for every employed person there are 28 unemployed people who are in need of support.

## 1.4 VISION, MISSION AND CORE VALUES

### 1.4.1 Vision

“To be the champions of sustainable Local Economic and Community development, through good governance”

#### 1.4.2 Mission

“We are a united community striving to provide basic services, eradicating poverty and promoting LED through co- operative governance and public participation ”

#### 1.4.3 Core Values

Q-Quality

H-Humanity

A-Accountable

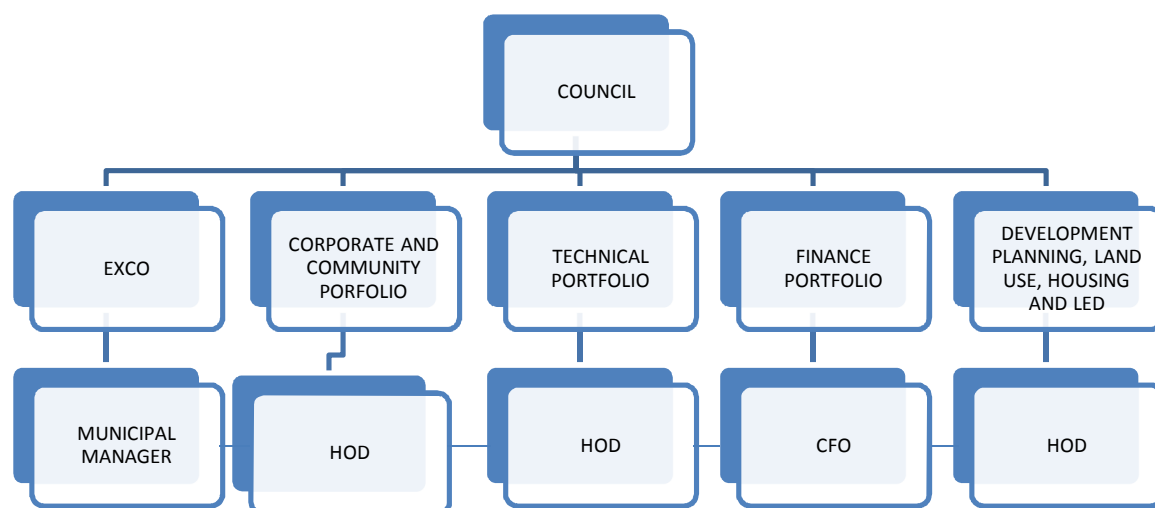
W-Willingness

E-Excellence

## Chapter 2: GOVERNANCE

### COMPONENT A

#### 2.1 Political Governance Structure



Nquthu Municipality has 34 Councillors which are participating in the municipal area service delivery. Within the municipality; councillors are given the opportunity to learn more as a part of capacitating them. Through this development, all councillors serving on any working committee for the council also need to be afforded opportunities to broaden their skills. Nominations via the Mayor need to be forwarded to the Training section staff. All the logistical arrangements for councilors and political support staff must be done through the training section after the appropriate approval is received. This will be done in conjunction with the Speaker's office.

#### 2.2 Administrative governance structure

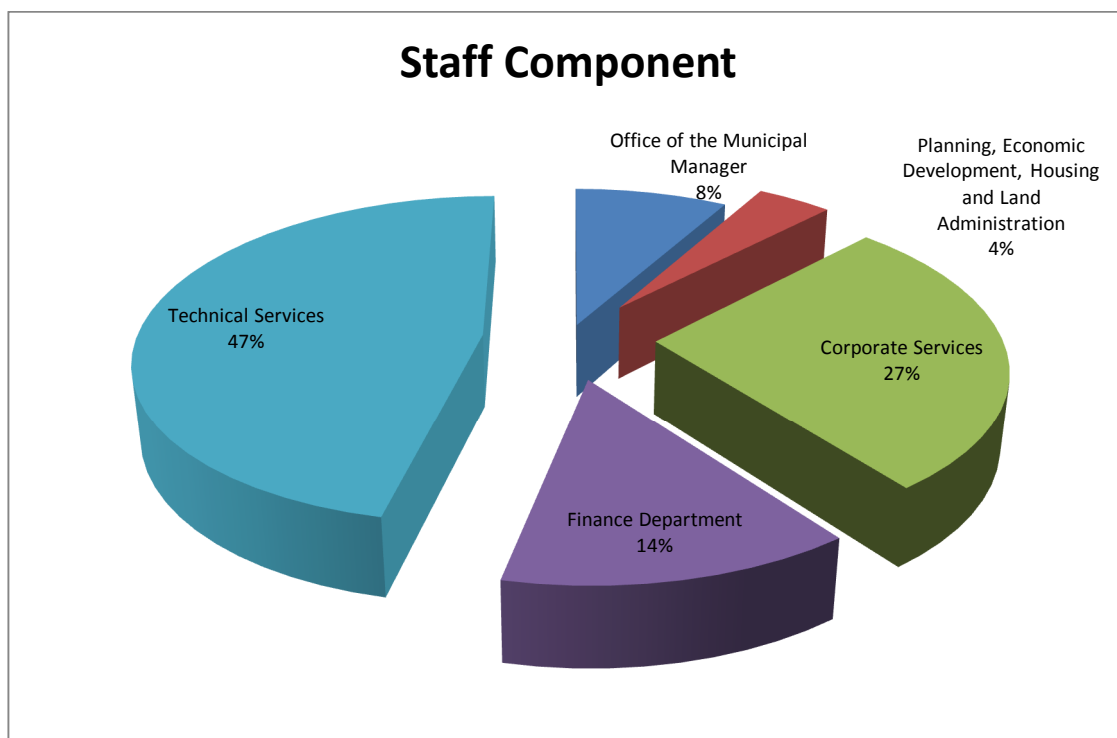
The municipality approved the 2015/2016 organizational structure which is aligned to the IDP in order to improve its operational capacity. The revised structure contributed positive to the organization in terms of services delivery. During the year under review, the municipality have a staff compliment of 193 as opposed to 201 during 2014/2015 financial year, which indicates

that the municipality is not doing well in its capacity in order to fulfil its development mandate.

The approved structures of the municipality have 213 posts.

Nquthu Municipality comprises of 4 departments that report directly to the Municipal Manager, the Administrative Head. They are as follows:

- Finance
- Corporate and Community Services;
- Planning, LED and Housing
- Technical Services
- The organizational arrangement is as follows:



Nquthu Municipality entails of staff which reports to the Heads of Department who are the Directors of different components. The HODs sit on the portfolio committee meetings and discuss matters pertaining their respective constituent matters. The portfolio committee advises the HODs with solutions on how the department matters can be tackled and how to go about the departmental programmes for service delivery to the community. When the issues have

been analysed, the MANCO assembles and finalizes together the individual portfolio outcomes to form one report which will be tabled in the Executive Committee thereafter taken to Full Council for resolutions.

### 2.3 Occupation and gender equity analysis

In terms of section 13(1) of the Employment Equity Act 55 of 1998, the Municipality is required to achieve employment equity by ensuring that affirmative action is implemented targeting mainly the designated groups.

In order to achieve equal opportunity in the workplace, the Nquthu Municipality has ensured that all positions are aligned to the Employment Equity Act sec 15 (2) (c), 2(b) and 3(b) according to the targets and timeframes set by the Equity Forum.

### 2.4 MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT

This key performance area encapsulates the Municipality's commitment to the provision of the highest quality of service to its constituencies and to ensure that all strategies and objectives are adhered to, resulting in a productive and sustainable Municipality.

All Municipalities are obligated to encourage the involvement of communities and community organisations in the affairs of Local Government according to the Constitution, Section 151 (1) (e). This is further emphasised by Section 16(1) of the Municipal Systems Act 32 of 2000, which requires the Municipality to develop a culture of municipal governance that complements formal representative government with a system of participatory governance.

Nquthu Municipality has continued with strengthening the public participation unit in the year under review. During 2015/2016 one public meeting was held, transport was provided to all 17 Wards and all wards were represented.



## COMPONENT B: INTERGOVERNMENTAL RELATIONS

The Intergovernmental Relations Framework Act No 13 of 2005 was promulgated to establish a framework for the national government, provincial governments and local governments in order to ensure amongst other things:

Promotion and facilitation of intergovernmental relations;

Provision for mechanisms and procedures to facilitate the settlement of intergovernmental disputes; and

Provision for matters connected therewith.

The objective of the Act is based on the principle of co-operative governance as set out in Chapter 3 of the Constitution. The Act also aims to facilitate co-ordination in the implementation of policy and legislation including:

- Coherent government;
- Effective provision of services;
- Monitoring implementation of policy and legislation; and
- Realization of national priorities.

Nquthu Local Municipality has the following Intergovernmental Relations Structures in place:

Intergovernmental Relations Forum	Objective of the Function	Functionality
IDP Representative Forum	The purpose of the forum is to serve as a platform where the Nquthu Municipality meet with the sector departments, private organizations, business, NGO's and CBO to discuss developmental issues that affect the	Yes

	municipality	
Planning and Development Forum	<p>The purpose of the forum is to co-ordinate planning. Nquthu Municipality does not have its own forum but seats at the district as the UMzinyathi District Municipality has established the forum where the district family of municipality engage to ensure communication amongst the various planning and development within the district is undertaken in a holistic way.</p>	Yes
IDP Technical Committee	<p>This Committee is situated at the district level and the local municipalities participate on it.</p> <p>The purpose of this forum is :</p> <ul style="list-style-type: none"> <li>• Streamline planning process;</li> <li>• Combating socio-economic ills in a strategic and coordinated manner</li> <li>• Put forward a plan of action that will enjoy political buy-in at all levels</li> <li>• Unifying the channelling of both private and public sector investments</li> </ul>	Yes

SMME Forum	The purpose of the forum is to serve platform to discuss SMME matters and consolidate informal traders	Yes
LED Project Steering	Local Economic Development is one of the key programmes that exist in Nquthu area. Therefore the purpose of the committee is to monitor and assess LED projects and also discuss LED issues	Yes
Disaster Advisory Forum	The purpose of the forum is to implement, monitor and co-ordinate all disaster management related issues within Nquthu area by ensuring improved and continued communication.	

## COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION

### 2.6 PUBLIC MEETINGS

Subsequent to the inauguration of the present Council, the Public Participation Unit embarked on a programme to elect Ward Committees. Currently, all our Ward Committees are fully functional and they have been inducted and trained on modules as prescribed by CoGTA. The Ward Committees submits their schedule of meetings to the Municipality. The Council adopted the Policy on Ward Committee election and operation.

Council held all statutory meetings as expected throughout the financial year and special meetings convened when needed. All Standing Committees held their monthly meetings as expected. The observation made was that the Municipality needed to ensure that Councilors keep time scheduled for meetings. It is also critical that all Committees should submit reports to Council or Executive Committee.

The Executive Committee also was very consistent in meeting its calendar of meetings as scheduled. The municipality had a number of Special meetings and the ordinary meetings were not convened as per legislated due to political conflicts within the municipality.

## 2.7 IDP PARTICIPATION AND ALIGNMENT

Integrated Development Plan plays a major role in addressing the programmes and projects to be undertaken by the spheres of government and sector departments. The participation of the internal and the external bodies were scheduled and held as follows:

### 2.7.1 IDP STEERING COMMITTEE MEETING

TABLE 1: IDP STEERING COMMITTEE MEETING

Date	Venue
27 October 2015	Indaba room Nquthu Municipality
02 February 2016	Indaba Room Nquthu Municipality
15 March 2016	Indaba Room Nquthu Municipality
17 May 2016	Indaba Room Nquthu Municipality

TABLE 2: IDP REPRESENTATIVE FORUM MEETING

Date	Venue
17 November 2015	Nquthu Municipality Council Chamber
09 February 2016	Nquthu Municipality Council Chamber

The above dates of the IDP were adopted by the council during the adoption of the Process Plan.

The Nquthu Municipality have conducted the community public engagement during April and all wards were represented.

## COMPONENT D: CORPORATE GOVERNANCE

### 2.8 RISK MANAGEMENT

Nquthu Municipality has an in-house Risk Assessment Officer who under the guideline of Section 62(1) of Municipal Finance Management Act (MFMA) assists the Accounting Officer/ Municipal Manager in his responsibility towards Risk Assessment Processes. Accounting Officer of the municipality is responsible for financial administration of the municipality and must for this purpose take all reasonable steps to ensure the municipality maintains effective, efficient & transparent systems of financial and risk management and internal control.

Nquthu Municipality operates under the Enterprise Risk Management Framework (ERM) which specifically addresses the structures, processes and standards implemented to manage risks on an enterprise-wide basis in a consistent manner.

Nquthu Municipality reviewed its Risk Management Policy which was tabled and adopted by Council on the 28<sup>th</sup> March 2013. Risk Committee has been established by Nquthu Municipality to assist the Municipal Manager to fulfil his risk management and control responsibilities in accordance with prescribed legal and corporate governance principles. To date the municipality executed Annual risk Assessment to identify the operational and Information Technology Risk. The identified risks are monitored through the action plans.

The objectives of this committee are:

- Assist the Municipal Manager in discharging his accountability for risk management by reviewing the effectiveness of the municipality's risk management systems, practices and procedures, and providing recommendations for improvement.

- Review the risk management policy and strategy, and recommend for approval by the Accounting Officer;
- Review and assess the integrity of the risk control systems and ensure that the risk policies and strategies are effectively managed;
- Set out the nature, role, responsibility and authority of the risk management / risk officer function within the institution and outline the scope of risk management work;
- Monitor the management of significant risks to the institution, including emerging and prospective impacts;
- Review any legal matters, together with the legal advisor, that could have a significant impact on the institution;
- Review management and internal audit reports detailing the adequacy and overall effectiveness of the institution's risk management function and its implementation by management, and reports on internal control and any recommendations, and confirm that appropriate action has been taken

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## 2.9 ANTI-CORRUPTION AND FRAUD

In terms of the Municipal Systems Act (MSA) Act 32 of 2000 Section 83 (c), if a municipality decides to provide a municipal service through service delivery agreement with a person referred to in section 80 (1) (b), it must select the service provider through selection processes which minimize the possibility of fraud and corruption.

Nquthu Local Municipality has the following strategies in place to prevent corruption, fraud and theft:

- Risk Management Policy.
- Anti-Fraud and corruption strategy

A Risk Management Committee is also in place to assist the Accounting Officer in addressing oversight requirements of risk management and evaluating and monitoring the municipality's performance with regards to Risk Management, Fraud Prevention and Corruption.

Anti-Fraud Strategy was adopted by the Council on the 11<sup>th</sup> May 2011.

## 2.10 SUPPLY CHAIN MANAGEMENT

SCM is fully staffed and all the bid committees are in place, SCM policy, delegations are also in place. The functions and responsibilities of SCM in Nquthu Municipality are as follows:

- aligning information system, applications, work processes and role boundaries to support functional outcomes related to the stock control, requisitioning, procurement, utilization, etc
- Controlling administrative sequences & mechanism related to bid documentation, opening, registering, recording & evaluation of bids.
- Providing guidance to personnel on the interpretation of procedures application and communication sequence associated within the supply chain management cycle.
- Arranging & attending specifications and site meeting to communicate or inform prospective bidders on requirements, specific term & condition.
- Attending to the verification & pre – qualification of person/companies participating in the bidding process.
- Controlling stock receipting, storage, counting & issuing applications, investigating deviations & monitoring application of corrective procedures.
- Preparing reports related to a specific analysis or investigations and forwarding to the respective committee on approval by the immediate superior.
- Provide SCM advices to institutional management teams and SCM Practitioners.
- Ensure the compliance in finance and SCM procedures.
- Oversee the implementation of SCM & Finance policies and legislative

Monitor and control all stock/ material to and from stores

- Control the receipting, storage and utilization of stock
- Check supplier documentation, record short delivery and damages on documents

- Order, rotate and monitor stock
- Receive and verify requirements on approved transactional documentation
- Follow up on instructions on disposal of damaged stock
- Implement control procedures/ supervise subordinates and monitor attendance and performance and allocate tasks

## 2.11 BY-LAWS

The Registry has been inspected in respect of policies and by-laws.

The following is the list of policies and by-laws that are kept under the records of registry.;

- Exit policy and procedure in the work place.
- Supply Chain Policy
- Policy on payment and travel subsistence allowance
- Promotion of access to information.
- Procedure on recruitment, selection, placement, probation, promotion, transfer, and demotion of staff.
- Fixed asset management.
- Fleet management policy.
- Records management policy.
- Remuneration management policy.
- Credit control and debt collection policy.
- Training and development policy (Incorporating ABET and recognition of prior learning process).
- Banking and Investment Policy



- Job evaluation policy
- HIV and AIDS in the workplace policy
- Acceptable use on e-mails, internet and other computer resources in the workplace policy.
- Employee assistance and wellness program
- Policy and procedure on sexual harassment and intimidation
- Communication policy
- Internal staff leave management
- Security and access control
- Tariffs policy
- Smoking in the workplace
- Staff payroll deductions
- Overtime and standby services
- Funeral and burial policy
- Keeping of animals
- Credit control and debt collection – by-laws
- Cemetery and crematoria
- Municipal Public Transport – by-law
- Out-door advertisement- by-law
- Electricity supply- by-law
- Property encroachment- by-law

- Street trading- by-law
- Standing rules of order- by law
- Tariff policy for indigent persons- by-law

There are other policies that are available to the municipality website and updated in the municipality's website;

- Bad debt policy
- Funding and reserve policy
- Virement Policy
- Debt collection and credit control policy
- Banking cash management and investment policy
- Borrowing policy
- Property rates policy
- Supply Chain Management policy
- Tariffs policy
- Financial Planning policy
- Indigent policy
- Budget policy
- Language policy.
- Employment equity and procedure.

## 2.12 WEBSITE

Nquthu Municipality has established a website which is updated accordingly. All advertisements and municipal documents are published on the website so as to comply with the requirement of the municipality.

## 2.13 PUBLIC SATISFACTION LEVELS

The purpose of survey is to inform action. Nquthu Local Municipality acknowledges the fact that, there has not been any research done in the past financial year. Municipality, it therefore, moves from the premise that survey is very vital to decision making. It is therefore incumbent of municipality to conduct at least one major survey per council elected term. Focus areas of survey will be: customer satisfaction, external and internal stakeholders, service delivery, performance of all spheres of governance and other related issues e.g. health, transport, crime, etc.

## 2.14 OVERSIGHT COMMITTEE

The oversight role of Council is an important component of the financial reforms and it is achieved through the separation of roles and responsibilities between Council, the Executive Committee and Administration. Good governance, effective accountability, and oversight can only be achieved if there is a clear distinction between the functions performed by the different role players.

Non-executive Councillors are required to maintain oversight on the performance of specific responsibilities and delegated powers that they have given to the Executive Committee. In other words, in exchange for the powers in which Council have delegated to the Executive Committee, Council retains a monitoring and oversight role ensuring that there is accountability for the performance or non-performance of the municipality.

The Municipal Finance Management Act, No.56 of 2003 (MFMA) vests in Council specific powers of approval and oversight:

- Approval of budgets;
- Approval of Budget related policies; and
- Review of the Annual Report and adoption of the Oversight Report.

**The functions of the Oversight Committee are**

- Undertake a review and analysis of the Annual Report.
- Invite, receive, and consider inputs from Councillors and Portfolio Committees, on the Annual Report.
- Consider written comments received on the Annual Report from the public consultation process.
- Conduct Public Hearing(s) to allow the local community or any organs of state to make representations on the Annual Report.
- Receive and consider Council's Audit Committee views and comments on the annual financial statements and the performance report.
- Preparation of the draft Oversight Report, taking into consideration, the views and inputs of the public, representative(s) of the Auditor-General, organs of state, Council's Audit Committee and Councillors.

## NQUTHU LM 2015/16 Annual Performance Report

### 1. Summary

The overall performance for 2015/16 has been improved a bit compared to 2014/15 financial year. The dashboard reports have been used to compile this section of the report. The municipality has some challenges referring to the dashboard reports. In terms of effective leadership; the municipality has maintained the green face where it reflects that the municipal leadership is good and stable, but regressed to yellow faces in the implementation of human resource management to ensure that skilled resources are in place and monitoring of performance and preparation of regular, accurate and complete financial and performance reports that are supported and evidenced by reliable information. In terms of proper record keeping, compliance with applicable laws and regulations, risk management including Information Technology risks and fraud prevention, implementation of controls over daily and monthly processing the municipality has still maintained a green traffic light and also in the oversight responsibilities; financial and performance reporting and compliance and ensuring the activeness of audit committee and the functioning of internal audit unit identifies internal control deficiencies and recommends corrective action effectively.

### 2. Performance Management Processes

The municipality has a Performance Management Framework in place which sets out the process that must be followed by the organization in the formulation of performance criteria that the municipality should use in the establishment of performance management. The framework has been finalized and was adopted by the Council with the final IDP review for 2016/17. The standard COGTA guidelines in conjunction with the framework have been used to execute the Performance matters within the municipality.

For the reporting system; the municipality held 12 MANCO meetings as scheduled which are divided per month where the Senior Management discuss the way forward on the targets that are not met and come up with new strategies that will enforce better delivery according to the performance plans that are signed at the beginning of the financial year. The municipality has managed to hold four meetings in the 2015/16 financial year.

The municipality reports as follows:

- Monthly operational reports are submitted to MANCO (x12), within 1 week after the end of a calendar month
- Quarterly Departmental PMS reports are submitted to the Municipal Manager 10 days after the end of each quarter
- When the departmental reports are submitted to the Municipal Manager they are then submitted to Internal Audit as a requirement
- Audited report goes to the Audit Committee; please note that Nquthu Municipality appointed the fully functional Audit Committee which oversees all the municipal performance.
- The municipality then compile the Annual Performance Report based on the quarterly reports that were submitted throughout the financial year. The Annual Performance Report is then submitted to the Internal Audit and Audit Committee before it is submitted to the relevant stakeholders.

### 3. Performance and Supporting Information

The municipal scorecard Appendix 1 approach unpacks the 6 Key Performance Area's and the municipal targets as well as achievements of the municipality. As per the dashboard reports that were received by the municipality during 2015/16 financial year; the municipality is continuously improving at other parts and regressing on others compared to 2014/15 financial year performance. This is witnessed by the progress made in the implementation of programmes that we planned and executed. The comparison has been done so as to identify the loopholes between the two years and this will assist in rectifying the issue in the present financial year. The municipal scorecard imitates the budget that was allocated for each programme as part of service delivery.

Nquthu IDP contains priorities and these priorities are cascaded to performance management and are measured by the progress made with the timeframes allocated. The priorities are agreed upon by the Municipal Council during the Strategic Planning Session and are measured by the quarterly reports of which are reviewed quarterly in the Council meetings.

#### 3.1. Municipal Institutional Development and Transformation

The overall performance of this KPA has improved comparing with 2014/15 financial year, due to the fact that the number of employees trained has increased. All councillors were trained as well as their portfolio committees. Through the Work Skills Plan the municipality has managed to conduct seven (7) trainings and workshops whereas in 2014/15 the municipality conducted fourteen (14) trainings where it accommodated few individuals. The municipality is still continuing with training the employees in the MFMP course.

#### **3.1.1. Performance Highlights for 2015/2016**

- 5 employees have started National diploma in Municipal Finance Management and they completed and graduated in this financial year (2016/17).
- Reviewed municipal organogram

#### **3.1.2. Challenges**

- Lack of communication within internal departments
- Recognition and lack of support
- No staff meetings to raise concerns
- SCM procedures in terms of trainings
- Recognition of LLF
- Trainings are not extended to the community as per SDA and WSP

#### **3.1.3. Measures Taken to improve Performance**

- Corporate Services Section Head interact directly with the responsible employees in their functions so as to support the work on the ground.

### 3.2. Basic Service Delivery

Basic Service Delivery is the vital KPA as it deals directly with the delivery of services to the community. 2015/16 has improved compared to 2014/15 as there was only one objection in the appointment of the Consultants. The objection that was received by the municipality delayed the process of appointing the contractor to start working on the targets of the financial year and still no contractor was appointed. The department of technical services ensured that other municipal programmes are executed such as Expanded Public Works Programme, Community Works Programme, and environmental protection programme. The food for waste programme ceased due to the fact that the contract came to an end. The municipality has adopted the Integrated Waste Management Plan and Infrastructure Investment Plan which address the waste management and the strategy on how to attract and retain the investors within Nquthu area. The municipality has a pipeline programme of recycling the waste through environmental protection infrastructure programme.

#### 3.2.1. Performance Highlights for 2015/2016

Under basic services KPA; the municipality implemented a number of projects through MIG funding and in-house budget. The following are the projects that were implemented in 2014/15:

- 21 km gravel road was a target and 21 km was completed and 18.13km is underway
- 2 low bridges were the target for 2015/16 financial year and one of them is completed where the other are in progress
- 0.5KM Polymer Road was a target and 1.2 km were completed.
- 8 halls were the target for 2015/16 financial year; 2 halls were completed, 2 completed and waiting for the proper handover and 4 halls are still in progress due to the late appointment of the contractors.
- 2 sport facilities were the target for 2015/16 financial year of which one is construction and the other is in the design stage. ( Mafihleng & Springlake)
- In terms of electrification the municipality had a target of 900 households' connection and 2 High Masts Lights (400 Mfongomfongo & 500 ward 3, 10,13). Mfongomfongo 300 households were energised and ward 3, 10, 13 only 59 households were



energised 431 has delays due to the hard rocks and waiting for specialist to blast. 4 High Masts Lights were.

- The municipality adopted the Integrated Waste Management Plan and Infrastructure Investment Plan.
- There are powers and functions as per the Municipal Systems Act 2000. UMzinyathi District is responsible for water and sanitation within Nquthu jurisdiction. To date UMzinyathi District Municipality has reduced the water demand up to 80% and the 20% lies with the area that still receive water from water tanks that are supplied by the District. In terms of sanitation backlog, the District has reduced up to 95% only few areas that are still to be provided by sanitation. The UMzinyathi District has a plan in place of fulfilling the community basic need. This is work in progress.

### **3.2.2. Challenges**

- The objections that are received by the municipality in the process of appointing the Consultants and the Contractors.
- Measure breakdown in municipal equipment which hinders the programme to execute or maintain municipal projects
- Climate change causes implications as Nquthu area experiences drastic environmental challenges
- Political Interference
- Ageing staff and infrastructure
- Lack of funding which leads to community unrest (strikes)

### **3.2.3. Measures Taken to improve Performance**

Adjust the financial budget to accommodate the targets and avoid community unrest

Maintain the municipal infrastructure and engage Zibambele programme (DoT initiative)

### 3.3. Social and Local Economic Development

In 2015/16 financial year the unit managed to execute all the planned programmes with a shortage of staff as the section manager post is vacant. This matter did not affect the youth office to function its duties as all 2015/16 planned programmes were undertaken as per municipal Service Delivery Budget and Implementation Plan and Scorecard.

In terms of LED/Tourism unit, 2015/16 achieved 97% in its planned as programmes such as heritage, cultural events, gospel event to mention. Below are the highlights of what the municipality did in 2015/16 financial year.

#### 3.3.1. Performance Highlights for 2015/2016

Under Arts, heritage and Culture, UMkhosi WoMhlanga was accomplished; 6 buses, 800 t-shirts, catering, 145 golf shirts for matrons and officials, printed traditional attire and logistics for operation.

There were several cultural events that were hosted in 2015/16 namely: Heritage Day; Ingoma yomama nezintombi, Oswenka, Sotho dance, Isicathamiya and gospel competition.

SMME programmes were part of the LED/Tourism that were achieved by the municipality and R400 000 was budgeted for trainings, workshops and development of the SMMEs.

The municipality also executed the Food for Waste programme under Local Economic Development. R783 360 was budgeted for this programme and 96 beneficiaries benefited.

The LED programmes were not limited, as the support was continuous to the incubator centre where R50 000 was budgeted. Under SMME Mayoral Awards, 26 small business benefited/awarded and 11 informal traders benefited.

Through poverty alleviation programme the municipality purchased the tractor and its implements to support the emerging farmers and R435 000 was spent in this. R500 000 was budgeted for the sheep and wool project. It is aimed at capacitating emerging sheep farmers around Nquthu and respond to youth entrepreneurship.

The municipality also conducted the Mayoral poverty alleviation programme where 37 community projects that has element of economic viability are supported.

The municipality have budgeted an amount of R250 000 for the drivers licences development programme aim at equipping community with market related skills. 34 beneficiaries benefited from the programme in the 2015/16 financial year.

The municipality has improved its performance compared to 2014/15. In 2014/15 the municipality assisted 132 pupil and in 2015/16 the municipality assisted 320 pupil. In support of schools, the municipality assisted 320 pupils (22 schools) with sanitary pads and school uniforms. Under school uniform the municipality spent R131 557.10 and R8 500.00 for sanitary towels. The criteria used are as follows:

- All wards
- 10 Learners per school (5 girls and 5 boys)
- Uniform- tunics, skirts, shirts, jersey and shoes
- Total= 320 learners for 2016

The municipality also undertaken the celebration of youth day, in this celebration the events were divided into two (2) occasions. There was peaceful walk which started from the local Police Station to VA Makhoba with the Youth carrying banners/pledges committing themselves towards contributing to a non-racial; non-sexism; democratic and prosperous South Africa. Some of the pledges were:

- I pledge to educate myself
- I pledge to take responsibility for my actions

The second session was then held at VA Makhoba where different activities were executed such as presentations, guest speaker, speeches, poet, drama, music and ingoma. All participating youth were encouraged to wear sneakers (amateki) and school uniform. The rationale behind the creativity of sneakers was that they represent youthfulness as every young person can be identified with them.

The expenditure incurred for the day; was transport in all 17 wards and catering.

The municipality is in partnership with Bornem Municipality (Belgium) where a number of activities are done in joint. The Bornem has funded the municipality in youth programmes; learn and play is one of the activities that are benefiting from this funding. Each year; the learn and play programme purchases the material kids however in 2016 learn and play materials were purchased by Belgium delegate during their mission. There are 34 volunteers who were benefiting in this programme as they are getting a monthly stipend. During the year (2016) some of the volunteers acquired other growth opportunities, therefore they were then replaced with new volunteers.

### **3.3.2. Challenges**

- Staff capacity ( shortage of personnel) in terms of LED unit
- Insufficient Funding
- Incorporation with sector departments in executing the duties those are relevant to their functionality (i.e. Agriculture, Arts & Culture)
- Youth programmes are cross cutting with other departments and these becomes a challenge as other internal departments are not well informed.

### **3.3.3. Measures Taken to improve Performance**

- Plan in place to advertise and appoint the additional staff once the offices are completed as they are underway
- Ongoing meetings with sector departments in regards to their roles and responsibilities within the jurisdiction
- In regarding to cross cutting issue; the municipal management should hold plenary meeting for the alignment of programmes to avoid duplications.

## **3.4. Municipal Financial Viability and Management**

The Municipal Financial Viability and Management KPA have kept its performance in matters of finance. The interns that were appointed are still in force, the systems that are annually maintained are still up to date as per the financial target.

### **3.4.1. Performance Highlights for 2015/2016**

The municipality still have five (5) financial interns in force who assist with financial programmes on the daily basis

The financial committees that were established are still fully functional (Bid Committee)

Audit Committee is fully functional and effective and has added value to the functioning of the municipality.

#### **3.4.2. Challenges**

- Municipal electrical losses which leads to municipal to subsidize with its portion
- Lack of office space prevents us from appointing staff which affects proper segregation of duties.
- High debtors due to high indigent
- Lack of transfer of ownership of land limits revenue base
- Non-payment for services by customers who have the ability to pay

#### **3.4.3. Measures Taken to improve Performance**

- Fast-track the land disposal
- Enforcement of debt collection policies

### **3.5. Good Governance and Public Participation**

The performance in this Key Performance Area has improved as all departments which are responsible for this KPA are fully fledged and has a capacity to execute all programmes as per Service Delivery Budget and Implementation Plan. The municipality has conducted the public participation where all wards were provided with transport and meals to attend and have inputs in decision making.

#### **3.5.1. Performance Highlights for 2015/2016**

Through the coordination of programmes; the IDP was drafted and adopted by Council and subsequently submitted to COGTA as a requirement. The document was well implemented according to the programmes that were adopted by Council.

There were four (4) Mayoral talk-shows that were undertaken with Ukhozi FM where the Municipal Mayor delivered speeches related to municipal service delivery. Event Promos and communication awareness campaigns for the purpose of uniting the Nquthu Area and bring people closer to the social activities as part of public participation. This includes: Mandela Day; Men's dialogue; Women's Conference; Reed dance; Local sport selections; campaigns against substance and drug abuse. The sod turning event is one of the regular events that the municipality undertake as it concerns the implementation of projects.

The municipality accomplished the Christmas events where the Senior Citizens were given blankets and walking sticks in all 17 ward; 15 people per ward benefited in this.

In sport coordination the municipality participated in the indigenous games; Horse riding event; Mayoral Cup, Golden games as well as SALGA games.

### **3.5.2. Challenges**

- Poor planning in terms of budgeting
- Lack of communication between Councillors and Traditional Council
- Lack of communication within the municipal departments

### **3.5.3. Measures Taken to improve Performance**

- Develop the action plans that talks to budget

## **3.6. Cross-Cutting Interventions**

In comparison with the performance of 2014/15; the municipality has improved its performance on issues that are cross cutting such as disaster, spatial planning and environmental. In terms of disaster management the municipality has an effective response team when the disaster strikes. This had a good impact in assisting people who are in need during the hard times. The municipality also undertook the community and schools awareness campaigns that informed the community about the disaster. In terms of spatial planning the municipality appointed the Service Provider to undertake the process of formalizing Nondweni Township and to date the Service Provider has submitted the inception report to inform the progress made.

### **3.6.1. Performance Highlights for 2015/2016**

Nquthu municipality executed 25 schools and community awareness campaigns which assisted in educating about disaster.

The disaster unit implemented the project of disaster prevention and mitigation through the installation of 109 lightning conductors where in 2015/16 only 62 were installed.

The disaster response has been taken to consideration by the municipality. Nquthu area is a rural area which is usually affected by natural disasters (heavy storms and veld fire) thus the municipality established the disaster response. In this programme 10 sponges; 100 blankets; 40 food parcels and 11 temporal shelter (wendy houses).

### **3.6.2. Challenges**

- Limited resources to address extensive issues of disaster
- Shortage of staff
- Shortage of water
- Geographical isolation
- Lack of cooperation among stakeholders
- Socio-economic and political conflict

### **3.6.3. Measures Taken to improve Performance**

- Encourage cooperation among stakeholders to host meetings consecutively
- Make budget provision for resources

## **4. Key Areas to Note**

### **Improving Performance**

Performance is a major role that the municipality must champion to achieve the Clean Audit. It is envisaged that the municipality must avoid working in silos so as to avoid the duplication of information and programmes and to avoid the Audit opinion that is not satisfactory. Nquthu Municipality has received a clean audit opinion compared to previous years where it received an unqualified audit opinion with findings for 3 consecutive years. This has been improved as all departments take responsibility in providing all needed information on time in compilation of all important documents. But still there are loopholes needed to be addressed so as to convene a professional mandate of achieving one goal and one vision of the municipality which is looking at championing of sustainable Local Economy and Community Development through good governance.

- The municipality must ensure that all planned targets are achieved within the timeframe set out on the municipal scorecard so as to improve the municipal performance.
- The municipality must continuously review its sector plans as it has improved as recommended in 2014/15 financial year and been implemented in 2015/16.

#### **Deteriorating Performance**

The performance is likely deteriorating within the Municipal Institutional Development and Transformation and Basic Service and Infrastructure KPAs where the Human Resource unit is a backbone of the municipal development and there are no major upgrades that are done to elevate the performance of this component and under Basic Services there are challenges with projects that are not completed within the time frame due to objection from the consultants. Thus this leads to poor performance of the municipality.

#### **5. Lessons Learnt and Way Forward**

The municipal internal departments must keep the good work of working together for better alignment which will avoid the duplication of programmes as this is the most occurring challenge. All internal departments should interact with one another for the better delivery to the community. The way forward is to set out the schedule where the municipal staff will engage each other consecutively and discuss the progress made regarding with the municipal vision, targets and objectives. By doing this the municipality will enrich its standard in service delivery to the community.



#### **6. Assessment of the performance of External Service Provider**

The Service Providers has been assessed as per the Service Level Agreement; the following are the companies that were appointed by the municipality to undertake municipal programmes as per the needs and desirability of the organization. It must be noted that the assessment has been done comparing 2014/15 and 2015/16.

Assessment Key	
Good (G)	The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract
Satisfactory (S)	The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract
Poor (P)	The service has been provided below acceptable standards

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
NQU5020/210/2014	IZINGODLA ENGINEERING (PTY) LTD	06/07/2015	DESIGN AND PROJECT MANDESIGN & IMPEMATATION OF WARD 03 & 10 ELECTRIFICATION PROJECT UNDER MASSIFICATION PROGRAMME	R 44 567 198.46	N/A	N/A	DESIGN AND PROJECT MANAGEME NT & IMPEMATATION OF WARD 03 & 10 ELECTRIFIC ATION PROJECT	PROJECT IS NEARLY COMPLETE – AWAITING ESKOM TO COMPLETE DEPENDENCY PROJECT IN ORDER TO ENERGISE 3 VILLAGES	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
							UNDER MASSIFICATION PROGRAMME				
NQU0080/100/2013	RURAL PUMPS CC	07/08/2014	EXTENSION OF NQUTHU MUNICIPAL BUILDING	R14 515 750,14	Complete the construction of Municipal Offices	First floor wall level to roof 65 %	Complete the construction of Municipal Offices	The building structure is partial complete	X		
SCM/018/2014	NQUTHU TEA ROOM	21/08/2014	SUPPLY OF NEWSPAPERS TO NQUTHU MUNICIPALITY FOR 36 MONTHS		Supply of newspaper	3year rolling contract	Supply of newspaper	3year rolling contract	X		
SCM/120/2014	DUNDEE OFFICE	26/08/2014	SUPPLY,DELIVERY & FULL	R2944.62 PER MONTH	Signa	3year rolling	LEASING OF	Contract signed for	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
	MACHINE		MAINTAINANCE OF PHOTOCOPIER MACHINE FOR 36 MONTHS		3year rolling plan	plan	MACHINES IS ON GOING.	36 months			
NQU0040/185/2014	OCEAN DAWN TRADING AND PROJECTS CC	24/12/2014	PROVISION FOR SECURITY SERVICES FOR THE PERIOD OF THREE YEARS	R 8 071 302,60	Provide security within the sites of municipality	Security is provided fully	Provide security within the sites of municipality	Security is provided fully	X		
NQU5050/214/2014	MELA OKUHLE TRADING ENTERPRISE	06/07/2015	CONSTRUCTION OF ZICOLE COMMUNITY HALL	R 1993 920.19	N/A	N/A	CONSTRUCTION OF ZICOLE COMMUNITY HALL	PROJECT IS COMPLETE	X		
NQU0080/212/2014	ALLENBY HOUSING CC	03/08/2015	SUPPLY & DELIVERY OF OFFICE CONTAINER TO TECHNICAL OFFICE	R 592 344.00	N/A	N/A	SUPPLY AND DELIVERY OF OFFICE CONTAINER	CONTAINER/PARKHOME INSTALLED SUCCESSFULLY	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
NQU5020/215/2014	SHANTI'S ELECTRICAL CONSTRUCTION CC	03/08/2015	SUPPLY, DELIVERY AND INSTALLATION OF 4 HIGHMASTS IN WARDS 06 & 14	R3 799 573.10	N/A	N/A	SUPPLY, DELIVERY AND INSTALLATION OF 4 HIGHMASTS IN WARDS 06 & 14	PROJECT IS PRACTICAL COMPLETE, CHALLENGES TO ENERGISE NONDWENI		X	
NQU0080/213/2014	MODITI CONSULTING ENGINEERS	03/08/2015	PROPOSALS FROM SERVICE PROVIDERS TO SOURCE FUNDS FOR UNFUNDED PROJECTS		N/A	N/A	SOURCING OF FUNDS FOR UNFUNDED PROJECT		X		
NQU5000/205/2014	TSW CONSTRUCTION	03/08/2015	THE CONSTRUCTION OF HLULENI ROAD EXT. IN WARD 13	R 2 410 927.86	N/A	N/A	CONSTRUCTION OF HLULENI ROAD	PROJECT IS COMPLETED	X		
NQU0080/218/2013	ILIFA AFRICA ENGINEERS (PTY) LTD	03/08/2015	DESIGN AND PROJECT MANAGEMENT OF GUBAZI HALL IN WARD 11	R 208 000.00	N/A	N/A	DESIGN AND PROJECT MANAGEMENT OF	DESIGN COMPLETED AND CONTRACTOR IS ON SITE	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
							GUBAZI HALL IN WARD 11				
NQU0080/219/2013	MGAMULE CONSULTING ENGINEERS	03/08/2015	DESIGN AND PROJECT MANAGEMENT OF NTANYANDLOVU HALL IN WARD 11	R 266 000.00	N/A	N/A	DESIGN AND PROJECT MANAGEMENT OF NTANYANDLOVU HALL IN WARD 11	DESIGN IS COMPLETED AND THE CONTRACTOR IS IN PROGRESS WITH THE PROJECT	X		
NQU0080/224/2013	NGCOLOSI CONSULTING ENGINEERS	03/08/2015	DESIGN AND PROJECT MANAGEMENT OF MACHITSHANA HALL IN WARD 04	R 240 000.00	N/A	N/A	DESIGN AND PROJECT MANAGEMENT OF MACHITSHANA HALL IN WARD 04	DESIGN IS COMPLETED AND THE CONTRACTOR IS IN PROGRESS WITH THE PROJECT		X	
NQU0080/226/2013	MMK ENGINEERS & PROJECTS MANAGERS	03/08/2015	DESIGN AND PROJECT MANAGEMENT OF MAHLUNGULU HALL IN WARD 06	R 250 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT	DESIGN AND CONSTRUCTION IS COMPLETE		X	

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
							NT OF MAHLUNGU LU HALL				
NQU5000/243/2014	MFISO CONTRACTORS	19/08/2015	CONSTRUCTION OF MPOLWENI CAUSEWAY	R 2 145 442.82	N/A	N/A	CONSTRUCTION OF MPOLWENI CAUSEWAY	PROJECT IS COMPLETE	X		
NQU0080/216/2013	MAFAHLENI ENGINEERS	19/08/2015	DESIGN AND PROJECT MANAGEMENT OF NHLOYA BRIDGE IN WARD 10	R 277 200.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF NHLOYA BRIDGE	DESIGN IS COMPLETED AND CONTRACTOR IS ON SITE		X	
NQU0080/217/2013	S ZOKO CONSULTING	19/08/2015	DESIGN AND PROJECT MANAGEMENT OF MAGOGO ROAD EXTENSION IN WARD 3	R 300 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF THE MAGOGO ROAD	DESIGN IS COMPLETE AND THE CONTRACTOR IS IN PROGRESS WITH THE PROJECT	X		
NQU0080/223/201	VUMESA PTY	19/08/2015	DESIGN AND	R 275 000.00	N/A	N/A	COMPLETION OF	DESIGN HAS	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
3	LTD		PROJECT MANAGEMENT OF UBEMBA ROAD IN WARD 01				N OF DESIGN AND PROJECT MANEGEMENT OF UBEMBA ROAD IN WARD 01	BEEN COMPLETED AND THE CONTRACTOR IS IN PROGRESS			
NQU0080/225/2013	BI INFRASTRUCTURE CONSULTANTS (PTY) LTD	19/08/2015	DESIGN AND PROJECT MANAGEMENT OF MABULULWANE HALL IN WARD 08	R 240 000.00	N/A	N/A	COMPLETION AND PROJECT MANEGEMENT OF MABULULWANE HALL	DESIGN IS COMPLETE AND THE CONTRACTOR IS IN PROGRESS	X		
NQU0080/221/2013	ANDERSON VOGT CONSULTING CC	19/08/2015	DESIGN AND PROJECT MANAGEMENT OF FIRE STATION IN WARD 14	R 560 000.00	N/A	N/A	DESIGN AND PROJECT MANEGEMENT OF FIRE STATION	DESIGN IN PROGRESS		X	
NQU0080/220/2013	AFRI – INFRA GROUP (PTY) LTD	27/08/2015	DESIGN AND PROJECT MANAGEMENT OF VEHICLE TESTING	R 359 100.00	N/A	N/A	COMPLETION OF DESIGN AND	DESIGN IS COMPLETE AND THE APPOINTMEN	X		



Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
			GROUND IN WARD 14				PROJECT MANAGEMENT OF VEHICLE TESTING GROUND.	T OF CONTRACTOR IS AT TENDER STAGE			
NQU0056/249/2015	CLEAN SPOT SOLUTIONS	10/09/2015	SUPPLY AND DELIVERY OF MUNICIPAL STAFF PROTECTIVE CLOTHING	R 315 885.11	N/A	N/A	DELIVERY OF PROTECTIVE CLOTHING	DELIVERY WAS DONE.		X	
NQU0056/254/2015	KUHLEZAH TRADING & PROJECTS (PTY) LTD	10/09/2015	SUPPLY AND ERECT WENDY HOUSES FOR DISASTER DEPARTMENT ON CONTRACTUAL BASIS FOR A PERION OF 24 MONTHS	R7 200.00 per unit	N/A	N/A	TO SUPPLY AND ERECT WENDY HOUSES WHENEVER THERE IS DISASTER	39 WENDY HOUSES WERE ERECTED AND DELIVERED. THE PROJECT IS STILL IN PROGRESS AS IT IS A 24MONTH CONTRACT.		X	
NQU5000/248/2015	TRADEWIND MAINTENANCE	10/09/2015	SUPPLY AND INSTALL	R3 750.00 per unit	N/A	N/A	INSTALLATION OF	CONTRACT TERMINATED.	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
	AND SUPPLY		LIGHTNING CONDUCTORS FOR A PERIOD OF 24 MONTHS				LIGHTNING CONDUCTORS				
NQU5060/202/2014	SNOTHILE TRADING	10/09/2015	THE CONSTRUCTION OF PHOQUKHALO ACCESS ROAD IN WARD 7	R 1 835 700.05	N/A	N/A	CONSTRUCTION OF PHOQUKHALO ACCESS ROAD	PROJECT IS COMPLETE		X	
NQU5050/247/2014	PMPZ CONSTRUCTION JV VEZOKUNGCO NO TRADING	10/09/2015	CONSTRUCTION OF MAFIHLENG SPORTFIELD	R 2 981 955.63	N/A	N/A	CONSTRUCTION OF MAFIHLENG SPORTFIELD	UNDER CONSTRUCTION – RECOMMENDED TO TERMINATE			X
NQU0080/235/2013	SELE AND MUSA TRADING & TOURS	10/09/2015	THE CONSTRUCTION OF NGOLOKODO ACCESS ROAD	R 2 396 694.96	N/A	N/A	CONSTRUCTION OF NGOLOKODO ACCESS ROAD	PROJECT IS COMPLETE	X		
NQU0080/237/2013	MGAMULE CONSULTING ENGINEERS	14/10/2015	PROPOSAL FOR DESIGN AND PROJECT	R 245 000.00	N/A	N/A	DESIGN AND PROJECT	DESIGN IS COMPLETED AND		X	

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
			MANAGEMENT OF EZIQHAZENI HALL IN WARD 15				MANAGEMENT OF EZIQHAZENI HALL	PROJECT TO BE REGISTERED TO MIG			
NQU0080/227/2013	AFRI – INFRA GROUP (PTY) LTD	14/10/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF EKUDUKENI ROAD IN WARD 17	R 266 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF EKUDUKENI ROAD	DESIGN IS COMPLETED AND PROJECT IS ON TENDER STAGE	X		
NQU0080/238/2013	ILIFA FRICA ENGINEERS (PTY) LTD		PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF NGEDLA HALL	R 239 400.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF NGEDLA HALL	DESIGN IS COMPLETED AND CONTRACTOR IS ON SITE	X		
NQU0080/240/2013	RB PROJECTS MANAGERS	14/10/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF	R 208 000.00	N/A	N/A	COMPLETION OF DESIGN AND	DESIGN IS COMPLETED AND PROJECT TO		X	

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
			MAFIHLENG HALL IN WARD 13				PROJECT MANAGEMENT OF MAFIHLENG HALL IN WARD 13	REGISTERED TO MIG			
NQU0080/233/2013	VUMESA (PTY)LTD	14/10/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF NONDWENI ROAD IN WARD 06	R 240 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF NONDWENI ROAD	DESIGN IS COMPLETED AND THE CONTRACTOR IS ON SITE	X		
NQU0080/232/2013	MASAKHEKULUNGE PROJECT MANAGERS	14/10/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF MASHANGANENI ROAD IN WARD 02	R 325 000.00	N/A	N/A	COMPLETION AND PROJECT MANAGEMENT OF MASHANGANENI ROAD	DESIGN IS COMPLETED AND PROJECT IS ON TENDER STAGE	X		
NQU0080/231/2013	ISILIMELA PROJECT MANAGERS	14/10/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF	R 300 000.00	N/A	N/A	COMPLETION OF DESIGN & PROJECT	DESIGN IS COMPLETED AND CONTRACTOR	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
			MANZEKHOFI ROAD IN WARD 01				MANAGEMENT OF MANZEKHOFI ROAD	IS ON SITE			
NQU5050/255/2015	COW CATCHERS CC	14/10/2015	PROPOSAL FOR DESIGN AND DEVELOP AN ANIMAL POUND IN NQUTHU (TURNKEY PROJECT)	R 332 480.00	N/A	N/A	COMPLETION OF DESIGN AND DEVELOPMENT OF TURNKEY PROJECT.	DESIGN COMPLETE AND CONSTRUCTION IS IN PROGRESS	X		
NQU0030/258/2015	ENDUTRAC CC	14/10/2015	SUPPLY AND DELIVERY OF FARMING IMPLEMENTS	R 563 901.00	N/A	N/A	DELIVERY OF FARMING IMPLEMENTS	SUPPLY AND DELIVERY HAS TAKEN PLACE.	X		
NQU0055/257/2015	SELECT SPORTS EMPANGENI	14/10/2015	SUPPLY AND DELIVERY OF HEAVY DUTY PORTABLE SOCCER POLES AND NETS	R 338300.00	N/A	N/A	SUPPLY AND DELIVERY OF PORTABLE SOCCER POLES AND NET	DELIVERY WAS DONE.	X		
NQU0056/253/201	EMERGENCY	14/10/2015	SUPPLY AND	R 689241.92	N/A	N/A	SUPPLY	DELIVERY			

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
5	AFRICAN SERVICES		DELIVERY OF FIRE AND RESCUE EQUIPMENT				AND DELIVERY OF FIRE AND RESCUE EQUIPMENT	WAS DONE.	X		
NQU0056/252/2015	MATHAWULA TRADING	14/10/2015	SUPPLY AND DELIVERY OF FOOD PARCELS FOR DISASTER DEPARTMENT ON A CONTRACTUAL BASIS FOR A PERIOD OF 24 MONTHS	R504.30 (Per set)	N/A	N/A	SUPPLY AND DELIVERY OF FOOD PARCELS FOR DISASTER DEPARTMENT WHENEVER THERE IS A NEED OF DISASTER MANAGEMENT IN THE COMMUNITY	DELIVERY OF ONE SET OF FOOD PARCELS AND THE PROJECT IS STILL ON GOING AS IT IS FOR A PERIOD OF 24 MONTHS.	X		
NQU0030/180/2014	INGQONDO BUSINESS CONSULTING	11/11/2015	DESIGN, CONSTRUCTION AND PROJECT		N/A	N/A	DESIGN, CONSTRUCTION AND	DESIGN IS COMPLETED AND		X	

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
			MANAGEMENT FOR THE IMPLEMENTATION OF SHEEP AND WOOL PROJECT WITHIN THE NQUTHU LOCAL MUNICIPALITY				PROJECT MANAGEMENT FOR THE IMPLEMENTATION OF SHEEP AND WOOL PROJECT WITHIN THE NQUTHU LOCAL MUNICIPALITY	CONSTRUCTION IS IN PROGRESS			
NQU0080/230/2013	MINATHI CONSULTING CC	09/11/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF NDATSHANA ROAD IN WARD 16	R 300 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF NDATSHANA ROAD	DESIGN IS COMPLETE AND CONTRACTOR IS ON SITE		X	
NQU0056/251/2015	ZAMAHLEBI CONSTRUCTION	11/11/2015	SUPPLY AND DELIVERY OF FIRE	R 2189000.00	N/A	N/A	DELIVERY OF FIRE	DELIVERY HAS TAKEN		X	

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
	N AND TRADING		TANKER 13.0L ENGINE CAPACITY, DIESEL SINGLE CAB				TANKER	PLACE			
NQU0080/234/2013	CSL CONSULTING (PTY) LTD	11/11/2015	PROPOSAL FOR SUPERVISION AND PROJECT MANAGEMENT OF MAGABENI CRECHE IN WARD 07	R 90 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF MAGABENI CRECHE	DESIGN HAS BEEN COMPLETED AND PROJECT TO BE REGISTERED TO MIG	X		
NQU0080/239/2013	AWA CONSULTING	11/11/2015	PROPOSAL FOR SUPERVISION AND PROJECT MANAGEMENT OF MPUMELELWENI CRECHE IN WARD 14	R 133 000.00	N/A	N/A	COMPLETION OF DESIGN AND PROJECT MANAGEMENT OF MPUMELELWENI CRECHE.	DESIGN IS COMPLETE AND PROJECT TO BE REGISTERED TO MIG		X	
NQU0080/229/201	ECA	11/11/2015	PROPOSAL FOR	R 206 500.00	N/A	N/A	COMPLETION OF	DESIGN HAS	X		



Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
3	CONSULTING		SUPERVISION AND PROJECT MANAGEMENT OF SAVUYE ROAD IN WARD 03				N OF PROJECT MANAGEME NT OF SAVUYE ROAD	BEEN COMPLETED AND PROJECT IS ON TENDER			
NQU0030/256/2015	K2M ENVIRONMENTAL (PTY) LTD	11/11/2015	REVIEW OF THE SPATIAL DEVELOPMENT FRAMEWORK FOR NQUTHU LOCAL MUNICIPALITY	R 228 000.00	N/A	N/A	REVIEW OF THE SPATIAL DEVELOPM ENT FRAMEWOR K FOR NQUTHU LOCAL MUNICIPALI TY				
NQU5050/262/2015	FANKEI INVESTMENT T/A OVERSEA DEVELOPERS	11/11/2015	CONSTRUCTION OF MAHLUNGULU HALL IN WARD 06	R 1 851362.33	N/A	N/A	CONSTRUC TION OF MAHLUNGU LU HALL	PROJECT IS COMPLETE		X	
NQU5050/261/2015	ENDUNENI CONTRACTOR S CC	11/11/2015	CONSTRUCTION OF NTANYANDLOVU COMMUNITY HALL IN WARD 11	R 1 912531.83	N/A	N/A	CONSTRUC TION OF NTANYANDL OVU HALL	PROJECT IS PRACTICAL COMPLETE	X		
NQU5050/263/201	BRIGHT IDEA	11/11/2015	CONSTRUCTION OF	R 2040024.88	N/A	N/A	CONSTRUC	PROJECT IS	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
5	PROJECT 487 CC		HALADU COMMUNITY HALL IN WARD 16				TION OF HALADU HALL	COMPLETE			
NQU5000/260/2015	ZINGEZETHU TRADING & PROJECTS 44CC	10/12/2015	CONSTRUCTION OF MASAKHANE GRAVEL ACCESS ROAD	R 2784419.22	N/A	N/A	CONSTRUC TION OFMASAKH ANE HALL	PROJECT IS COMPLETE	X		
NQU5050/264/2015	MELAOKUHLE TRADING	10/12/2015	CONSTRUCTION OF THELEZINI COMMUNITY HALL	R 1 980869.15	N/A	N/A	CONSTRUC TION THELEZINI HALL	PROJECT IS COMPLETE	X		
NQU0080/236/2014	S ZOKO CONSULTING	10/12/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF LANGAKAZI ROAD IN WARD 9	R 300 000.00	N/A	N/A	COMPLETIO N OF DESIGN & PROJECT MANAGEME NT OF LANGAKAZI ROAD	DESIGN HAS BEEN COMPLETED AND CONTRACTOR IS ON SITE	X		
NQU0080/242/2014	MAFAHLENI ENGINEERS & PROJECT MANAGERS	10/12/2015	PROPOSAL FOR DESIGN AND PROJECT MANAGEMENT OF SPRINGLAKE SPORT FACILITY IN WARD 12	R 485 100.00	N/A	N/A	COMPLETIO N OF DESIGN AND PROJECT MANAGEME NT OF	PROJECT IS CURRENT UNDER DESIGN		X	

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
							SPRINGLAK E SPORT FACILITY IN WARD 12				
NQU5000/265/2015	MDU SHANDU CONSTRUCTION	23/12/2015	CONSTRUCTION OF EZINKONDLWANENI STORMWATER	R 8340767.82	N/A	N/A	CONSTRUCTION OF EZINKONDLWANENI STORMWATER	GABIONS INSTALLATION AT 40% COMPLETION	X		
NQU0020/251/2016	CABHOLDINGS (PTY)LTD	11/02/2015	PROVISION OF PRINTING AND POSTAGE OF CONSUMER MONTHLY STATEMENTS		N/A	N/A	PRINTING & POSTAGE OF CONSUMER MONTHLY STATEMENT	THE PROJECT IS STILL AT CONTINUATION AS THE PROJECT IS FOR 36 MONTHS	X		
NQU5000/271/2015	BEE & TEE CONSTRUCTION	11/02/2015	REFURBISHMENT OF NQUTHU STORMWATER TO SOUTHERN CANAL (WARD14)	R 3541477.83	N/A	N/A	CONSTRUCTION OF NQUTHU STORMWATER SOUTHERN CANAL	GABIONS INSTALLATION AND 50%. OVERALL	X		
NQU5050/274/201	NMI -DURBAN	11/02/2015	SUPPLY AND	R 2384949.09	N/A	N/A	DELIVERY	DELIVERY	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
5	SOUTH MOTORS (PTY) LTD T/A MERCEDEZ BENZ		DELIVERY OF TRUCK TRAILER (HORSE) AND 41TON TRI AXLE LOWBED				OF TRUCK TRAILER	DID TAKE PLACE			
NQU5050/274/2015	UPHENYO TRADING CC	11/02/2015	CONSTRUCTION OF GUBAZI COMMUNITY HALL	R 2 130706.51	N/A	N/A	CONSTRUCTION OF GUBAZI COMMUNITY HALL	SUPER STRUCTURE AND ROOFING AT 72% OF COMPLETION.	X		
NQU2110/212/2014	SHANTI'S ELECTRICAL CONSTRUCTION CC	11/02/2015	ELECTRIFICATION OF NOMATHINTA VILLAGE IN WARD 15	R 11 373983.29	N/A	N/A	ELECTRIFICATION OF NOMATHINTA VILLAGE IN WARD 15	PROJECT UNDER CONSTRUCTION		X	
NQU0018/259/2015	NTSIDI & ASSOCIATES	29/03/2016	PROVISION OF INTERNAL AUDITING SERVICES FOR A PERIOD OF 36 MONTHS	R 1536510.00	N/A	N/A	INTERNAL AUDITING FOR A PERIOD OF 36 MONTHS	IT IS AN ONGOING PROJECT FOR 36 MONTHS	X		
NQU5000/273/2015	RIVER QUEEN TRADING 249	11/02/2016	CONSTRUCTION OF MAGOGO ACCESS	R 3 370 062.00	N/A	N/A	CONSTRUCTION OF	IMPORTATION OF GRAVEL MATERIALS IS	X		

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
	CC		ROAD				MAGOGO ACCESS ROAD	AT 42% AND CONSTRUCTION ON CAUSEWAY IS IN PROGRESS			
NQU5000/279/2015	SIYAYA CONSTRUCTION	28/04/2016	CONSTRUCTION OF UPGRADE TO NHLOYA BRIDGE	R 3 727 646.67	N/A	N/A	CONSTRUCTION OF UPGRADE TO NHLOYA BRIDGE	SITE ESTABLISHMENT AND IT IS STILL AT 21% TO COMPLETION.	X		
NQU002/268/2015	ETHEMBA COMPUTERS AND COMPUTING CC	28/04/2016	SUPPLY AND INSTALLATION OF WIRELESS POINT CONNECTION	R 585 960.00	N/A	N/A	SUPPLY AND INSTALLATION OF WIRELESS POINT CONNECTION	INSTALLATION HAS BEEN DONE ON POINTS AS PER SPECIFICATION EXCEPT NEW MUNICIPAL OFFICE BUILDING.		X	
NQU0030/269/2015	MABUNE CONSULTING	28/04/2016	SOCIAL SURVEY ON BACKLOG FOR ALL NQUTHU	R 245 100.00	N/A	N/A	SOCIAL SURVEY ON BACKLOG	THE PROJECT IS STILL ON			

Bid Number	Name of external Service Provider	Date Contract Awarded	Service provided in terms of the SLA	Value of project	Comparison with previous year 2014/15		Current Financial Year 2015/16		Assessment of Service Providers Performance		
					Target	Actual	Target	Actual	G	S	P
			WARDS				FOR ALL NQUTHU WARDS	GOING			
NQU0100/267/2015	BABCOCK INTERNATIONAL GROUP	11/02/2016	SUPPLY AND DELIVERY OF EXCAVATOR	R3 985 154.97	N/A	N/A	SUPPLY AND DELIVERY OF EXCAVATOR	DELIVERY WAS DONE.	X		

2015/16												
ANNUAL PERFORMANCE REPORT												
NATIONAL KEY PERFORMANCE AREAS	OBJECTIVE	STRATEGIES	NO	INDICATORS	COMPARISON WITH PREVIOUS YEAR		CURRENT YEAR 2015/16		Status (Achieved / Not achieved)	Measures taken to improve performance and comments	Responsible Dept	Portfolio of Evidence
					2014/15 (TARGET)	2014/15 (ACTUAL)	TARGET (2015/16)	ACTUAL (2015/16)				
GOOD GOVERNANCE, COMMUNITY PARTICIPATION AND WARD COMMITTEE SYSTEMS		To train employees and councillors in line with the 2015/16 WSP	7.1.1	Number of employees trained based in the 2015/16 WSP	17	17	234	234	Achieved	n/a	Corporate services	WSP, attendance registers.
	To ensure effective Public Participation	To strengthen and build the capacity of ward committees, councillors and employees.	7.1.2	Number of meetings, trainings and workshops of ward committees.	New Indicator	New Indicator	12	12	Achieved	n/a	Corporate services	Attendance registers
		To organise 4 mayoral talk shows in radio by the 30th	8.2.1	Number of mayoral talk	4	4	4	4	Achieved	n/a	Municipal Manager's Office	radio schedule

	June 2016		shows organis ed								
	To Print 4 quarterly newslater issues by the 30th June 2017	8.2.3	Numbe r of times newsle tter will be printed	4	4	4	4	Achieved	n/a	Municipal Manager's Office	newsletter
	To conduct and plan municipal events (sod turning) by 30 June 2016	8.2.5	Numbe r of events hosted	New Indicator	New indicator	25	25	Achieved	n/a	Municipal Manager's Office	sod turning reportd
	To facilitate the preparation of a five year Integrated Plan for approval before the 30th of June 2016.	10.1.1	Approv ed IDP By Council before 30 June 2016	Approved	Approved	Approve d	Approv ed	Achieved	n/a	Municipal Manager's Office	Submissions to COGTA and Council Resolution
	To facilitate the implementati on of better human settlements by 30 June 2016.		Formali zation of Nondw eni Townsh ip & Erf 100	New Indicator	New Indicator	1	0	The project stopped due to land dispute.	n/a	Developm ent and planning	Close out report



BASIC SERVICES DELIVERY AND INFRASTRUCTURE DEVELOPMENT.	To facilitate the delivery of basic services in line with government norms and standards.	To assist on a continuous basis with the identification and facilitate implementation of electricity projects by installing 4 High Masts Lights and connecting 700 households by the 30th June 2016	1.2.1	Number of households connected through WARD 3, 10,13 electrification Project	300	581	500	59	Not Achieved	Households completed but awaiting for Eskom to energise.	Technical Services	Appointment letter and close out/progress report.
			1.2.2	Number of households connected through Nomat hinta Electrification Project	400	0	400	300	Partially achieved	Number decreased: the households registered 2 houses per home to be energised.	Technical Services	Appointment letter and progress report
			1.2.3	Number of High Masts Lights	4	0	2	4	Achieved	n/a	Technical Services	Completion certificate and appointment letters
			1.3.1	Kilometres of gravel road	30km	8.5km	21km	21 km	Achieved	n/a	Technical Services	Completion certificate, Design reports
		To improve road access and management										

		throughout Nquthu area by constructing 21km of road and 2 low level bridges by 30 June 2016		constru cted by the 30th June 2016								
		1.3.2	Numbe r of low lying bridges constru cted	4	4	2	0	Not Achieved	The project is still at construct ion stage and will be complete d during the 2016/17 finanacial year.	Technical Services	Appointment letter	
		1.3.3	Kilomet res of surface road and storm water	2km	0km	0.5	1.2km	Achieved	n/a	Technical Services	Appointment letter	
		To facilitate an equitable access to public facilities by constructing 10community hall, 2 creches, Municipal	1.4.1	Numbe r of commu nity halls comple ted by the 30th June	10	4	8	2	Partially achieved	2 halls are complete d and proper handover done. 2 complete d and waiting	Technical Services	Completion certificate

	office building and Youth Centre by 30 June 2016		2016						for hand over.4 halls are under construction.		
		1.4.2	Level of completion of Municipal Technical Offices	Complete the extension of the offices	New indicator	Complete the extension of the offices	0	Not Achieved	Park homes were bought and are used as municipal offices.	Technical Services	Invoices
		1.4.3	Level of completion of vehicle testing ground by 30 June 2016.	New indicator	New indicator	Complete vehicle testing station	0	Not Achieved	Tender stage and will be completed 2016/17.	Technical Services	Completion certificate
		1.4.4	Level of completion for upgrading the Nquthu old taxi rank by 30 June 2016.	New indicator	New indicator	Complete upgrade of Nquthu old taxi rank	0	Not Achieved	Project put on hold. Delays due to the design of the shopping mall not completed.	Technical Services	Completion certificate

	<b>To reduce disasters in Nquthu</b>	To develop sufficient capacity to respond to and manage disaster situations in Nquthu by	1.4.5	Level of completion of building of Youth Centre	Complete one youth centre.	The youth centre is still a work in progress.	Complete youth centre	0	Not Achieved	Cancelled due to lack of funds	Technical Services	Completion certificate
			1.4.6	Number of sport facilities by 30 June 2016	3	1	2	0	Partially Achieved	1 sport facility under construction and 1 under design.	Technical Services	Completion certificate
			1.4.7	Level of completion for construction of fire station	New indicator	New indicator	Complete fire station	0	Partially Achieved	Fire station in design stage	Technical Services	Completion certificate
			1.4.8	Level of completion of Welcome to Nquthu signs	New indicator	New indicator	1	1	Achieved	n/a	Technical Services	Completion certificate
			4.1.1	Number of awareness campaigns undertaken	4	4	7	7	Achieved	n/a	Corporate services	Awareness campaign forms and pictures.

		creating awareness, installing lightning conductors and acquiring relief stock by the 30th June 2016	4.1.2	Number of lightning conductors installed	100	100	100	109	Achieved	n/a	Corporate services	Beneficiary list
			4.1.3	% of expenditure on relief stock budget	100%	100%	100%	100%	Achieved	n/a	Corporate services	Invoices
			4.1.4	Level of post recovery	New indicator	New indicator	Procurement of temporal stock	29	Achieved	n/a	Corporate services	Invoices
SOCIAL AND ECONOMIC DEVELOPMENT	To promote community based tourism programmes	To launch programmes of poverty alleviation	5.1.1	Number of beneficiaries that are able to alleviate poverty	New indicator	New indicator	45	96	Achieved	n/a	Development Planning	Beneficiary list

	To undertake a cultural event so as to promote traditional culture by 30 September 2016	5.1.2	Initiative taken to Umkhosi Womhlanga	Provide transport as well as clothing gear	Buses were hired, t-shirts were given to the maidens, the municipality also assist them with the Siyaya emhlangeni.	6 buses, 800 t-shirts, catering, 200 golf t-shirts and Siyaya Emhlangeni event that needs 43 taxis and 2 pole tent.	7 buses, 800 t-shirts, catering, 200 golf t-shirts and Siyaya Emhlangeni event that needs 43 taxis and 2 pole tent.	Achieved	n/a	Development Planning	Event report
	To participate Art, Culture and Heritage events by 30 June 2016	5.1.3	Number of cultural events hosted	2	2	5	5	Achieved	n/a	Development Planning	Event report
	To execute Tourism Programmes by 30 June 2016	5.1.4	Number of tourism Programmes executed by 30 June 2016	1	1	3	3	Achieved	n/a	Development Planning	Event report
	To host SMME Mayoral Awards,	5.4.1	Number of SMMEs	2	2	2	2	Achieved	n/a	Development Planning	Report

		execute training and promotions by June 2016		training , Promotions and Mayoral Awards								
		To develop heritage strategy by 30 June 2016	5.4.2	Development of completion of heritage strategy.	New indicator	New indicator	Complete heritage strategy	0	Not achieved	Waiting for re-advertisement due to poor response .	Development Planning	Completed / adopted strategy
		To ensure that all youth programmes are executed in a sustainable manner by 30 June 2016	5.4.3	Number of youth programmes to be executed	New indicator	New indicator	11	11	Achieved	n/a	Office of the Municipal Manager	
<b>MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT</b>	<b>To ensure the implementation of an effective special programm</b>	Development of a Special Programmes Plan	6.1.1	Number of Risk programmes to be executed	1	1	1	1	Achieved	n/a	Municipal Manager's Office	Special Programmes Plan, Council resolution, Notices

	es plan			Number of Quarterly progress reports submitted to the Municipal Manager	4	4	4	4	Achieved	n/a	Municipal Manager's Office	Quarterly Report
			6.1.2	Number of Quarterly progress reports submitted to Council	4	4	4	2	Partially achieved	There was no incumbent on the post for the IDP/PMS section which led to some of the documents to be compiled late, an Acting IDP/PMS Manager was appointed and the	Municipal Manager's Office	Quarterly progress report, Council minutes



										municipa lity has advertise d this post and awaiting shortlisti ng so that it can be filled.		
		6.1.3	Approv ed IDP By Council before 30 June 2016	Approved	Approved	Approve d	Approv ed	Achieved	n/a	Municipal Manager's Office	Submissions to COGTA and Council Resolution	
	<b>To improve the Municipal Audit opinion and Accountab ility</b>	To establish an effective and functional Internal Audit Unit that will submit 4 IA reports by the 30th June 2015	9.2.1	Numbe r Internal Audit Reports	4	4	4	4	Achieved	n/a	Municipal Manager's Office	Internal Audit Plan

	To ensure that Council is Functioning Effectively and Efficiently	Provide secretariat service to all EXCO and Council meetings	9.2.1	Number of Council Meetings Convened	4	4	4	4	Achieved	n/a	Municipal Manager's Office	Notice of meeting, Minutes Council Resolutions, and attendance register
			9.2.2	Number of EXCO Meetings Convened	12	12	12	12	Achieved	n/a	Municipal Manager's Office	Notice of meeting, Minutes Council Resolutions, and attendance register
CROSS CUTTING		Implementati on of the Spatial Planning and Land Use Management Act (SPLUMA)	9.2.3	Quarte rly progres s report submitt ed to the Munici pal Manag er	New indicator	New indicator	4	0	Not achieved	Town Planner post has been advertise d.	Planning	Quarterly progress report
		Review Spatial Development Framework	9.2.4	Date of adoptio n of review ed Spatial Develo	New indicator	New indicator	31-May-16		Achieved	n/a	Planning	Reviewed and adopted SDF

				pment framew ork								
	<b>To ensure sustainable protection and development of the environment</b>	Effective and compliant waste management implementation	10.1.1	Date of adoption of reviewed Integrated waste management plan	New indicator	New indicator	31-May-16	20-Jul-15	Achieved	n/a	Community Services	Council resolution, minutes, copy of the adopted IWMP
	<b>To ensure effective disaster management</b>	Disaster response and recovery	10.1.2	Disaster response turnaround time	5 mins	5 mins	5 mins	5 mins	Achieved	n/a	Community Services	Assessment Report, quarterly report
		Establishment of disaster management Structures and systems	10.1.3	Date of adoption of reviewed Disaster Management Plan (risk assessment)	New indicator	New indicator	31-May-16	31-May-16	Achieved	n/a	Community Services	Adopted Disaster Management Plan

				Number of Disaster Management Forum meetings	New indicator	New indicator	4	1	Partially achieved	integration of the forum with Operation Sukuma Sakhe.	Community Services	Invitation, Agenda, Minutes and attendance register
FINANCIAL VIABILITY AND FINANCIAL MANAGEMENT	To improve Supply Chain Management	To develop and implement effective financial management systems and policies by adequately staffing the budget and Treasury office.	11.1.1	Number of committees established	New Indicator	New Indicator	2	2	Achieved	n/a	Budget and treasury office	Attendance Training register
			11.1.2	Number of interns employed by 30 June 2016	5	5	5	5	Achieved	n/a	Budget and treasury office	Monthly reports rotation plan
		To ensure that the Annual Financial Statements are submitted	11.1.3	Date of submission of financial statements to AG	31-Aug-14	31-Aug-14	31-Aug-15	31-Aug-15	Achieved	n/a	Budget and treasury office	Acknowledgement letter



## Summary

The overall performance for 2015/16 has been improved a bit compared to 2014/15 financial year as a result the municipality received an Unqualified with no matters of finding (Clean Audit). The dashboard reports have been used to compile this section of the report. The municipality has only one challenge referring to the dashboard reports. Compliance is the major issue that the municipality is facing. In terms of effective leadership; the municipality has maintained the green face where it reflects that the municipal leadership is good and stable. In terms of proper record keeping, compliance with applicable laws and regulations, risk management including Information Technology risks and fraud prevention, implementation of controls over daily and monthly processing the municipality has still maintained a green traffic light whereas the oversight responsibilities; implementation of effective Human Resource management to ensure adequate and sufficiently skilled resources are in place and ensuring the activeness of audit committee and the functioning of internal audit unit identifies internal control deficiencies and recommends corrective action effectively are in progress.

## CHAPTER 4: Organizational Development Performance (Performance Report Part II)

### COMPONENT A

The Nquthu Municipality consists of 193 staff members whom are within five departments namely; Executive office; Technical Services; Development Planning; Corporate Services as well as Budget and Treasury. Due to unattractive salary scale; the municipality experience the high rate of staff turnover and this has given a negative impact to the institution. Therefore it can be stated that the municipality is unstable as it employs different people for one position as people move to greener pastures for better life condition.

### COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE LEVELS

The Nquthu Municipality has a head section unit where all departments reports too. The Executive Office is the office of the Municipal Manager and it consists of Integrated Development Plan, Risk Management, Internal Audit, Youth Development and the administrative office of the Mayor. The above mentioned units are situated in the office of the Municipal Manager and reports directly.

Contained by the municipality; there are other four department which are managed by the Senior Managers who reports directly to the Municipal Manager and they have their own middle management who reports direct to them in order to deliver and address Batho Pele Principles to the public. The middle managers are the ones who take initiative in practical scope of work of the municipality and the Senior Managers plays a role of supervision.

The municipality also has general workers who reports to their respective supervisors and the supervisors report to the responsible middle managers; this gives rise to service delivery as co-operation is applied within the municipality.

## COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE

The Municipal Service Act 2000, S68 (1) required municipalities to develop their human resources capacity to a level that enables them to perform their functions and exercise their power in an economical, effective, efficient and accountable way.

The Municipality through Corporate Services Department is the custodian or champion for skills development on behalf of the Municipality. Various training interventions are conducted through different levels in the organization. There are training programs that are attended to equip the employee in order to improve the quality and standard of service delivery. The Workplace Skills Plan is developed along the LGSETA guideline. Almost what is due to the municipality in terms of the training rebates is collected on an annual basis in full. Whilst the Human Resources Development Unit is tasked to improve the competency of our employees the unit is also responsible to work in partnership with various departments and training providers and communities to improve the level of skills, knowledge and behavior of our employees and citizens to be active participants in the Municipal and the economic development and growth of the municipality.

## COMPONENT D: MANAGING THE WORKFORCE EXPENDITURE

Managing workplace expenditure is governed by Section 66 of the MFMA Act 56 of 2003. The economic challenges faced by the Municipality include, optimizing productivity and value, balancing compensation for performance results, the growing dilemma of providing care and wellness programmes for all employees, hiring professional staff and raising and addressing the skills levels of all employees.

The strategic and economic challenges are managed through the following programs:

1. Affirmative Action and Employment Equity
2. Code of Conduct of employees
3. Grievances and disciplinary Procedures
4. Occupational Health and safety
5. Working Hours and Overtime
6. Remuneration scales and allowances



# CHAPTER 5: FINANCIAL PERFORMANCE AND ANNUAL FINANCIAL STATEMENTS

# CHAPTER 6:

# AUDITOR GENERAL

# REPORT

# CHAPTER 6:

## ACTION PLAN TO

## ADDRESS AUDIT

## QUERIES

## APPENDICES

### APPENDIX A: Councillors; Committee Allocation

Council member	Committees allocated	Ward and party represented
Cllr E.N. Molefe (MAYOR)	EXCO, Finance portfolio	ANC
Cllr S.M. Kunene (DEPUTY)	EXCO, Technical service portfolio	NFP
Cllr TM Ndlovu	Exofficio	IFP
Cllr Z. Sithole	Planning & LED Portfolio	IFP
Cllr R.S. Langa	Corporate, SPORTS & Community Services	IFP
Cllr E.M. Mkhwanazi	Budget & Treasury Portfolio	IFP
Cllr M.E. Mnguni	Planning & LED Portfolio	IFP
Cllr G.A.N Buthelezi	Housing Portfolio	IFP
Cllr L.S. Sangweni	Corporate, Sports & Community Portfolio	IFP
Cllr S.M. Shabangu	Housing Portfolio	ANC
Cllr S.M. Buthelezi	Housing Portfolio	IFP
Cllr M.L. Dlamini	Planning & LED Portfolio	NFP
Cllr T.W. Madondo	Technical Services Portfolio	ANC
Cllr K.S. Selepe	Budget & Treasury Portfolio	ANC
Cllr AES Buthelezi	Technical Services Portfolio	ANC
Cllr R.A. Ndlovu	Budget & Treasury Portfolio	ANC
Cllr H.M. Moloi	Planning & LED Portfolio	ANC
Cllr S.M.C. Zikode	Planning & LED Portfolio	ANC
Cllr C.T. Buthelezi	Housing Portfolio Portfolio	ANC
Cllr G.H. Buthelezi	Corporate, Sports & Community Portfolio	IFP
Cllr F.A. Hlatshwayo	Technical Services Portfolio	IFP
Cllr L.S. Hoffman	Budget & Treasury Portfolio	ANC
Cllr P.P. Ntombela	Technical services	IFP
Cllr S.P. Mazibuko	Corporate, Sports & Community Portfolio	ANC
Cllr N.S. Mkhize	Housing Portfolio	ANC
Cllr S.J. Mkhwanazi	Corporate, Sports & Community Portfolio	NFP
Cllr J.C. Ndlovu	Technical Services Portfolio	IFP
Cllr Z.G. Ngcobo	Corporate, Sports & Community Portfolio	NFP

Cllr V. Ngobese	Housing Portfolio	NFP
Cllr S.R. Nyamane	Housing Portfolio	IFP
Cllr E.T. Zulu	Planning & LED Portfolio	ANC
Cllr NM Zungu	Corporate, Sports & Community Portfolio	IFP
Cllr B.I. Zwane	Planning & LED Portfolio	DA
Cllr FE Khumalo	Planning & LED Portfolio	ANC

## APPENDIX B: Committee and Committee Purpose

### NQUTHU MUNICIPALITY PORTFOLIO COMMITTEES

<i>BUDGET AND TREASURY PORTFOLIO COMMITTEE</i>		
COUNCILLORS NAME	DESIGNATION	PURPOSE OF THE COMMITTEE
1. Cllr. EN Molefe	Chairperson	Administering the capital and operational budgets of the Municipal Council;  Encouraging the involvement of the community of the municipality and its community organisations and institutions in the matters of the municipality;  Ensuring that the governmental discretions exercised by the municipality are democratic, consistent and accountable; and Administering Council's assets
2. Cllr. RA Ndlovu	Member	
3. Cllr. LS Hoffman	Member	
4. Cllr. EM Mkhwanazi	Member	
5. Cllr. KS Selepe	Member	
6. Cllr. V Ngobese	Member	
7. Inkosi MPM Mazibuko		

### *CORPORATE, SPORTS AND COMMUNITY PORTFOLIO COMMITTEE*

1. Cllr. NM Zungu	Chairperson	PURPOSE OF THE COMMITTEE
2. Cllr. SP Mazibuko	Member	<ul style="list-style-type: none"> <li>• The leasing, letting, hiring and alienation of the goods and intellectual property of the municipality in accordance with a system which is fair, equitable, transparent, competitive and cost-effective.</li> <li>• Implementing and maintaining an effective and efficient information technology system, catering for all the needs of the municipality.</li> <li>• Obtaining proper legal services for the municipality.</li> <li>• Providing adequate, effective and efficient secretarial, agenda and minuting services to the municipal council and its committees.</li> <li>• Implementation and maintenance of an approved records system.</li> <li>• Carrying out sport and recreation programmes with the municipality.</li> <li>• Providing adequate, effective and efficient Human Resources and Management service and;</li> </ul>
3. Inkosi JZ Ngobese	Member	
4. Cllr. ZG Ngcobo	Member	
5. Cllr. LS Sangweni	Member	
6. Cllr. GH Buthelezi	Member	
7. Cllr. SJ Mkhwanazi	Member	
8. Cllr. RS Langa	Member	

		<ul style="list-style-type: none"> <li>• That the values and principles set out in Section 195 of the Constitution are promoted throughout the municipal administration</li> <li>• Administration of ward committee with the municipality;</li> <li>• Overseeing certain municipal library services</li> <li>• To pay attention to Operation Sukuma Sakhe to the entire municipality</li> </ul>
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<i>TECHNICAL PORTFOLIO COMMITTEE</i>		
1. Cllr. SM Kunene	Chairperson	PURPOSE OF THE COMMITTEE
2. Cllr. TW Madondo	Member	Advising on legislation and service delivery mechanisms, which are within the financial
3. Cllr. PP Ntombela	Member	
4. Cllr. CJ Ndlovu	Member	
5. Cllr. AES Buthelezi	Member	
6. Cllr. FA Hlatshwayo	Member	Overseeing the delivery of certain municipal services and facilities; and projects
7. Inkosi SK Sithole	Member	Ensuring, subject to any policy that the Municipal Council may determine in terms of any National and Provincial Legislation made

		<p>in terms of section 217 (3) of the Constitution prior to the date referred to in Item 21 (4) of Schedule 6 to the Constitution, that when the municipality contracts for goods and services, it does so in accordance with a system which is fair, equitable, transparent, competitive and cost-effective.</p>
<i>PLANNING AND LED PORTFOLIO COMMITTEE</i>		
1. Cllr. ML Dlamini	Chairperson	PURPOSE OF THE COMMITTEE
2. Cllr. SMC Zikode	Member	
3. Cllr. HM Moloi	Member	<p>The goal of the of Development Planning and Local Economic Development is to provide strategic direction to the municipality with regards to development issues and to ensure that the municipality's vision and strategies are achieved in the fields of development planning and operations.</p>
4. Cllr. ME Mnguni	Member	
5. Cllr. ET Zulu	Member	
6. Cllr. Z Sithole	Member	
7. Cllr. BI Zwane	Member	
8. Cllr FE Khumalo	Member	
9. Inkosi PBN Molefe	Member	



		<p>Provide spatial and development plans, and the management thereof within the context of the <u>Integrated Development Plan</u>.</p> <p>Facilitate and manage the development and ongoing enhancement of strategy, policies and processes pertaining to city planning, land administration, housing.</p> <p>Facilitate and manage a number of interrelated spatial, housing, land and programmes.</p> <p>Formulate and implement appropriate policies and strategies to sustain rural development.</p> <p>Allocate, manage and optimise resources, and drive performance within the key focus areas of development planning and operations</p>
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<i>HOUSING PORTFOLIO COMMITTEE</i>		
1. Cllr. SR Nyamane	Chairperson	PURPOSE OF THE COMMITTEE
2. Cllr. TC Buthelezi	Member	The provision of Human Settlement and Infrastructure to the community of the municipality in a sustainable manner by overseeing Human Settlements and Infrastructure development and Human
3. Cllr. SM Shabangu	Member	
4. Cllr. SM Buthelezi	Member	
5. Cllr. GAN Buthelezi	Member	
6. Cllr. V Ngobese	Member	

7. Cllr NS Mkhize	Member	settlements and Infrastructure
8. Inkosi Hlatshwayo	FP	

<i>STANDING COMMITTEE ON MUNICIPAL ACCOUNTS (SCOMA)</i>			
1. Cllr. SJ Mkhwanazi	Chairperson	0781956452	PURPOSE OF THE COMMITTEE
2. Cllr. KS Selepe	Member	0782828037	To monitor good governance where there is optimal utilisation of municipal resources to enhance and sustain service delivery and financial management
3. Cllr. ZG Ngcobo	Member	0762337900	
4. Cllr. FA Hlatshwayo	Member	0825115590	
5. Cllr. SMC Zikode	Member	0822211035	
6. Cllr. PP Ntombela	Member	0738700023	
7. Cllr. BI Zwane	Member	0722445802	

<i>LOCAL LABOUR FORUM</i>			
			PURPOSE OF THE COMMITTEE
1. Cllr. SM Shabangu	Member		<ul style="list-style-type: none"> <li>• promote the interests of all workers</li> <li>• enhance workplace efficiency;</li> <li>• consult with the employer; and</li> <li>• take part in decision-making</li> </ul>
2. Cllr. SP Mazibuko	Member		
3. Cllr. SJ Mkhwanazi	Member		
4. Cllr. ME Mnguni	Member		
5. Mr XM Mbatha	Member		
6. Mr WS Mpanza	Member		
7. Ms Nozipho Motaung	Member		
8. Mr DM Sibisi	Member		

9. Ms Khuli Ngobese	Member	
10. Mr ME Sibiya		

#### APPENDIX C: Third Tier Administrative Structure

NAME	DESIGNATION
Mr. BP Gumbi	Municipal Manager
Mr. SW Mpanza	Chief Finance Officer
Mr. XM Mbatha	Director of Corporate Services
Mr. MW Gcabashe	Director Technical Service
Mr. MB Jiyane	Director Planning, LED/ Tourism

#### APPENDIX D: Functions of the Municipality

FUNCTION	NQUTHU LM	UMZINYATHI DM
Water and Sanitation		X
Access roads and Storm Water	X	
Billboards	X	
Street Cleaning	X	
Local Amenities	X	
local sport facilities and	X	

public places		
local tourism	X	
building regulations and municipal planning	X	

#### APPENDIX E: Ward Reporting

#### APPENDIX F: Ward Information

Consolidate SWOTS against Outcomes: Ward 1      Consolidate SWOTS against Outcomes:  
Ward 2

##### Verification and Prioritization

1. Electricity

2. ECD

3. Access Roads

##### Verification and prioritization

1.Social Facilities

2.Electricity

3.Roads

Consolidate SWOTS against Outcomes: Ward 3      Consolidate SWOTS against Outcomes:  
Ward 4

##### Verification and Prioritization

1. Social Facilities

2. Roads

3. Electricity

##### Verification and Prioritization

1. Access Roads & causeways

2.Social Facilities

3.Electricity

Consolidate SWOTS against Outcomes: Ward 5      Consolidate SWOTS against Outcomes:  
Ward 6

**Verification and Prioritization**

1. Social Facilities
2. Access Roads
3. Electricity

**Consolidate SWOTS against Outcomes: Ward 7  
Ward 8**

**Verification and Prioritization**

1. Social Facilities
2. Access Roads
3. Water

**Consolidate SWOTS against Outcomes:**

**Verification and Prioritization**

1. Access Roads
2. Electricity
3. Social Facilities

**Consolidate SWOTS against Outcomes: Ward 9  
Ward 10**

**Verification and Prioritization**

1. Access Roads
2. Electricity
3. Social Facilities

**Consolidate SWOTS against Outcomes:**

**Verification and Prioritization**

1. Electricity
2. Social Facilities
3. Access Road

**Consolidate SWOTS against Outcomes: Ward 11  
Ward 12**

**Verification and Prioritization**

1. Electricity
2. Road
3. Social Facilities

**Consolidate SWOTS against Outcomes:**

**Verification and Prioritization**

1. Social Facilities
2. Access Roads
3. Electricity

**Verification and Prioritization**

1. Access Roads
2. Social Facilities
3. Electricity

Consolidate SWOTS against Outcomes: Ward 13 Consolidate SWOTS against outcomes:  
Ward 14

Verification and Prioritization

1. Social Facilities
2. Electricity
3. Roads

Verification and Prioritization

1. Electricity (Infills)
2. Access Roads
3. Economic & Social Facilities

Consolidate SWOTS against Outcomes: Ward 15 Consolidate SWOTS against Outcomes:  
Ward 16

Verification and Prioritization

1. Access Roads
2. Electricity
3. Social Facilities



Verification and Prioritization

1. Access Roads
2. Social Facilities
3. Housing

Consolidate SWOTS against Outcome: Ward 17

Verification and Prioritization

1. Access Roads
2. Social Facilitie
3. Electricity

Challenges	Priority/ Core Challenge	Challenges	Priority/Core Challenge
• Electricity	 Electricity Supply:	 Crèche	✓ To build

<ul style="list-style-type: none"> <li>• Water</li> <li>• RDP Houses</li> <li>• Community Halls/ Sports</li> <li>• Roads</li> </ul>	<ul style="list-style-type: none"> <li>✓ All areas must be electrified</li> <li>✓ Power failure</li> <li>✓ Shortage of street lights</li> <li>✚ Water supply</li> <li>✓ To have clean water and supplied in all areas</li> <li>✓ Lack of water provision</li> <li>✓ UMzinyathi to provide water taps</li> <li>✓ Draught</li> <li>✓ Shortage of water reservoirs</li> <li>✚ Housing Projects: <ul style="list-style-type: none"> <li>✓ To have quality RDP Houses</li> <li>✓ Lack of Infrastructure</li> <li>✓ Slow delivery of housing projects</li> </ul> </li> <li>✚ Community Halls/ facilities</li> <li>✓ No service from the</li> </ul>	<ul style="list-style-type: none"> <li>✚ Schools</li> <li>✚ Sanitation</li> <li>✚ Clinics</li> </ul>	<ul style="list-style-type: none"> <li>sustainable crèches</li> <li>✓ Shortage of crèches</li> <li>✓ Shortage of scholar transport</li> <li>✓ Awareness campaigns in terms of teenage pregnancy</li> <li>✓ To have support groups</li> <li>✓ To speed up the sanitation projects</li> <li>✓ Awareness campaigns regarding family planning and unprotected sex</li> </ul>
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<ul style="list-style-type: none"> <li>• Veld Fencing</li> </ul>	<p>MPCCs</p> <p>✚ Lack of Infrastructure:</p> <ul style="list-style-type: none"> <li>✓ Poor maintenance of roads and access roads</li> <li>✓ Roads &amp; Storm Water maintenance Plan</li> <li>✓ Sustainable cause ways/Bridges</li> <li>✓ Proper bridges</li> <li>✓ Shortage of speed humps</li> <li>✓ No drainage systems</li> </ul> <p>✚ To speed up fencing of the velds</p>	<p>✚ Disaster</p> <p>✚ Libraries</p> <p>✚ Police Station</p>	<ul style="list-style-type: none"> <li>✓ Shortage of community care givers</li> <li>✓ Shortage of clinics</li> <li>✓ Shortage of health services</li> <li>✓ Shortage of lightning conductors</li> <li>✓ Shortage of libraries</li> <li>✓ Stock theft</li> <li>✓ Crime rate is too high</li> </ul>
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## CONCLUSION

In 2015/16 financial year; the municipality managed to deliver on its development mandate of improving sustainable of life and quality services to its community; in spite of operating in an environment with challenges with political constraints which hinders the service delivery to run in a conducive manner. The municipality managed to reduce the basic services backlog and the municipality also managed to achieve the goals sets out for 2015/16 financial year.





